



14 -15 November
ACC Liverpool

Conference guide

ANNUAL
CONFERENCE
AND EXHIBITION
2023

Vital

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WELCOME

Welcome to the NHS Providers Annual Conference and Exhibition 2023. It's been an eventful year, but as always, our flagship event is an opportunity to come together, share ideas and reflect on the events of the year and the challenges and opportunities ahead.

Since we met last year, the health sector has faced unprecedented challenges. Industrial action, growing backlogs and waiting times, as well as tackling health inequalities and continued work to move towards system working have been high on your agendas for the last 12 months. It's not been easy, but more than ever the health and care sector has proven its essential role in delivering care to improve the lives of the people and communities that we support.

That's why this year's conference theme is **Vital!**

Reflecting the essential role of the provider sector, the deep commitment of staff, and the importance of a sustainable future for health and services this year's conference will provide you with the opportunity to connect with peers from within and beyond the sector to share collective learning and experiences.

As part of our programme, we will hear keynote speeches from the secretary of state for health and social care, and the shadow secretary of state on their visions for the NHS as we enter an election year. Our breakout sessions will also cover a wide variety of key topics important to you, with themes including preventative models of care, staff morale, financial pressures and sustainability and digital transformation, to name a few.

This year, we also see the return of our *Delivering with partners* sessions. Supported by our commercial partners, the sessions delve into various subject matters impacting the healthcare landscape. I encourage you to participate in as many sessions as possible, network with our partner organisations, and take full advantage of the next two days.

Finally, I want to thank all of our speakers, chairs and event partners for their contributions to the conference. I also thank you for joining us. I hope you enjoy the event and that it will help you and your colleagues to navigate the challenges ahead and be inspired in facing the future.

Best wishes,

A handwritten signature in black ink that reads "Julian Hartley". The signature is written in a cursive, flowing style.

Sir Julian Hartley
Chief Executive, NHS Providers

08.30 REGISTRATION, REFRESHMENTS AND EXHIBITION OPENS

09.45 **Welcome and introduction** Auditorium
Samira Ahmed, award winning journalist and broadcaster

09.50 **Opening address from NHS Providers Chief Executive**

10.20 **Vital for recovery – How do we achieve sustainable, equitable recovery of care backlogs across all sectors?**

11.10 EXHIBITION, REFRESHMENTS AND NETWORKING Exhibition Hall

11.25 Delivering with partners (choose one)

1a Theatre A NHS estates infrastructure – Opportunities for a sustainable future

1b Theatre B Delivering financial sustainability – Why procurement collaboration and supply chain resilience are key

1c Theatre C Beyond virtual wards – How digital home care can help in urgent care

12.10 **Breakout sessions – Vital for communities** (choose one)

2a Room 3a Evolving relationships with place – Sharing lessons from mental health provider collaboratives

2b Room 3b Reshaping urgent health and care in Coventry and setting up for an integrated future

2c Room 1c Embedding a health inequalities approach to recovery

13.10 EXHIBITION, LUNCH AND NETWORKING Exhibition Hall

13.25 Delivering with partners (choose one)

3a Theatre A Supporting one trust's 'productivity and efficiency' challenge

3b Theatre B Supporting the sustainability of the NHS with cost-effective, proven and clinically led EPRs

3c Theatre C Three ways to develop great NHS leadership

14.10 **Breakout sessions – Vital for staff** (choose one)

4a Room 3a System, place and neighbourhood – Personal leadership reflections

4b Room 3b Closing the gap – A discussion about strategies and insights for addressing the disciplinary gap

4c Room 1c Partnering with staff to restore morale and improve culture

PROGRAMME

at a glance

Tuesday
14 November

15.10 EXHIBITION, REFRESHMENTS AND NETWORKING **Exhibition Hall**

15.25 Delivering with partners (choose one)

5a Theatre A Establishing a management system – Creating that special sauce!

5b Theatre B Making collaboration happen

5c Theatre C In conversation with Dr Habib Naqvi

16.10 **Keynote – Margaret Heffernan, experienced leader, professor and author**

16.50 **Vital for Improvement – How can we embed a culture of improvement and innovation?**

17.40 **Closing remarks** Auditorium

17.45 **Drinks reception** at the NHS Providers exhibition stand **Exhibition Hall**

18.45 EXHIBITION CLOSE

19.00 **Conference dinner** Hall 2j

Plenary sessions

Auditorium – Hall 1a

Breakout sessions

Rooms 1c, 3a, 3b

Delivering with partners sessions

Exhibition hall – Theatres A, B, C

For the latest programme information visit
nhsproviders.org/annualconference

PROGRAMME

at a glance

Wednesday
15 November

07.30 REGISTRATION, REFRESHMENTS AND EXHIBITION OPENS

08.00 Breakfast sessions (choose one)

Theatre C How enhanced system visibility is helping to enable transformation at place and improved outcomes for people in Leeds

Theatre A How do we shift from the current disjointed siloed model of healthcare to fully integrated community healthcare?

09.00 **Welcome to day two** Auditorium
Samira Ahmed, award winning journalist and broadcaster

09.05 **Keynote – Secretary of State for Health and Social Care**

09.40 **Keynote – Chief Executive, NHS England**

10.25 EXHIBITION, REFRESHMENTS AND NETWORKING Exhibition Hall

10.35 Delivering with partners (choose one)

6a **Theatre A** Reforming medical education and training to support an evolving workforce and population

6b **Theatre B** What does 2024 hold for procurement law – what do board members need to know?

6c **Theatre C** Taking a system-wide view to deploying patient-centred care

11.20 **Breakout sessions – Vital for the future** (choose one)

7a **Room 3a** Making the most of what we've got – Using existing resources to deliver digital transformation

7b **Room 3b** Enabling an environment for patient safety

7c **Room 1c** Mind the gap – The productivity and financial challenges facing trusts in systems

12.20 EXHIBITION, LUNCH AND NETWORKING Exhibition Hall

13.20 **Keynote – Shadow Secretary of State for Health and Social Care**

13.55 **Vital for reform – What should the public expect from the future NHS?**

14.50 **Closing remarks** Auditorium

15.00 CONFERENCE AND EXHIBITION CLOSE

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CONFERENCE SESSIONS

Tuesday 14 November

PLENARY 09.50

Opening address from NHS Providers Chief Executive

Auditorium

NHS Providers chief executive, Sir Julian Hartley, opens the conference reflecting on the achievements in the provider sector despite the challenges being faced, as we head into the winter period.

Chair **Samira Ahmed**, award winning journalist and broadcaster

Speaker **Sir Julian Hartley**, Chief Executive, NHS Providers

PLENARY 10.20

Vital for recovery – how do we achieve sustainable, equitable recovery of care backlogs across all sectors?

Auditorium

Significant progress has been made over the last year to recover care backlogs, but there is still work to do to reduce waiting times and lists across all sectors. This session will examine the current situation, exploring what recovering care backlogs sustainably and equitably really means, and what it requires at both national and local levels.

Chair **Samira Ahmed**, award winning journalist and broadcaster

Speakers **Dr Dominique Allwood**, Director of Population Health, Imperial College Healthcare NHS Trust and Chief Medical Officer, UCL Partners

Louise Ansari, Chief Executive, Healthwatch England

Samantha Allen, Chief Executive, North East and North Cumbria Integrated Care Board

Stella Vig, National Clinical Director for Elective Care, NHS England

CONFERENCE SESSIONS

Tuesday 14 November

THEATRE 11.25

Delivering with partners

1a NHS estates infrastructure – opportunities for a sustainable future Theatre A



The NHS long term workforce plan is a major step forward in moving towards a sustainable future for staff and improving patient care. Staff retention has a significant role to play in ensuring its delivery. A major factor for retention is ensuring NHS staff who need it have access to high quality, sustainable accommodation, located near hospitals and other core healthcare facilities, which has been limited over recent years, mainly due to restricted capital funding.

The NHS Homes Alliance is a collaborative group from the public and private sector, looking into these accommodation challenges. It has published a white paper which has gained traction with both the Department of Health and Social Care and Department for Levelling Up, Housing and Communities, which Capsticks contributed to. This session will focus on the recommendations made and the available models for delivery, drawing upon various case studies.

Speakers **Sunita Raja**, Partner, Capsticks
Matthew Hunter, Partner, Capsticks
Aileen Hogan, Interim Programme Manager, Community Health Partnerships

1b Delivering financial sustainability – why procurement collaboration and supply chain resilience are key Theatre B



With the ongoing focus on recovery of care backlogs, efficiency improvements and unprecedented savings targets, NHS Supply Chain continually strives to deliver a resilient procurement and supply chain service, enabling the NHS to deliver safe and excellent patient care.

Presenting with trust and integrated care system (ICS) representatives, NHS Supply Chain will share insights from an orthopaedic hip and knee project saving South Yorkshire £1m per annum, and the tangible benefits that greater innovation, clinical and procurement collaboration, and supply chain resilience will deliver on behalf of the system. This will support the provider and ICS efficiency plans, and the NHS Supply Chain target of driving £1bn incremental value back to the NHS by 2030.

Chair **Andrew New**, Chief Executive, NHS Supply Chain
Speakers **Cathy Hassell**, Managing Director, South Yorkshire and Bassetlaw Acute Federation
Andrea Smith, Integrated Care System Procurement Director, South Yorkshire Integrated Care System and Sheffield Teaching Hospitals NHS Foundation Trust

1c Beyond virtual wards – how digital home care can help in urgent care Theatre C



In this session, we will outline how bringing together new clinical models supported by innovative technology can make a huge difference to the provision of sustainable healthcare, and how the future hospital will look very different as a result.

With practical examples from across the country of ways in which a home-based focus with digital support is transforming care pathways, as well as extending the reach of clinical staff beyond traditional boundaries, with successful schemes operating through acute, community and ambulance trusts.

We will discuss the implications for care in the twenty-first century and board level leadership and hear the rich experiences of those in the room.

Speakers **Tara Donnelly**, Founder, Digital Care
Matthew Winn, Chief Executive, Cambridgeshire Community Services NHS Trust and Specialist Advisor to NHS England on Intermediate Care

CONFERENCE SESSIONS

Tuesday 14 November

BREAKOUT 12.10

Vital for communities

2a Evolving relationships with place – sharing lessons from mental health provider collaboratives Room 3a

This session will explore the lessons learnt and ongoing experiences of the relationships between provider collaboratives and place-based working, looking at how trusts are working together to achieve shared aims and ambitions for local communities. The focus will be on mental health services, although the lessons will be relevant to all providers, giving insight on both vertical and horizontal collaboration.

Chair **Salma Yasmeen**, Chief Executive, Sheffield Health and Social Care NHS Foundation Trust

Speakers **Jacque Mowbray-Gould**, Director – Mental Health Learning Disability Neurodiversity Provider Collaborative, Devon NHS Partnership Trust (DPT)

Lynn Parkinson, Deputy Chief Executive and Chief Operating Officer, Humber Teaching NHS Foundation Trust

Tony Mayer, Director, Cheshire and Merseyside Mental Health, Learning Disabilities and Community Services Provider Collaborative

2b Reshaping urgent health and care in Coventry and setting up for an integrated future Room 3b

NEWTON

The 'Improving Lives' programme is about fundamentally changing the way people with urgent need are supported in Coventry. It is being delivered against a backdrop of developing Coventry place within the Integrated Care System. In this session, those delivering this ambitious, large-scale programme will describe the new model being implemented in Coventry, what it has taken to make it happen and the challenges faced along the way. The session will describe the impact it is having for residents, colleagues and how the system will work together going forwards.

Chair **Sarah Mitchell**, Senior Advisor, Newton

Speakers **Lesley Terry**, Head of Integration, University Hospitals Coventry and Warwickshire
Kara Marshall, Director of Corporate Delivery, University Hospitals Coventry and Warwickshire

Matthew Deacon-Smith, Director, Newton Europe

Joseph Greasley, Principal Consultant, Newton Europe

2c Embedding a health inequalities approach to recovery Room 1c

Recovering core operational performance and taking a population health improvement approach that reduces inequalities to recovery can be seen as mutually exclusive. In this session, we will explore how trust leaders across hospitals, mental health, community, and ambulance sectors have taken a health inequalities approach to recovery and how they have communicated the value of this approach across their organisation and to system partners.

Chair **Professor Durka Dougall**, Chief Executive, The Centre for Population Health

Speakers **Ruth Crabtree**, Public Health Lead, Yorkshire Ambulance Service NHS Trust/Association of Ambulance Chief Executives

Professor Kiran Patel, Chief Medical Officer, Deputy Chief Executive Officer and Consultant Cardiologist, University Hospital Coventry and Warwickshire NHS Trust

James Wilson, Transformation Director, Mid and South Essex Community Collaborative

David Bradley, Chief Executive Officer, South London and Maudsley NHS Foundation Trust

CONFERENCE SESSIONS

Tuesday 14 November

THEATRE 13.25

Delivering with partners



3a Supporting one trust's 'productivity and efficiency' challenge Theatre A

Improving productivity and balancing the books are a priority for the NHS. With efficiency targets increasing, NHS providers need to develop skills and share best practice to ensure this challenge is met whilst still improving service quality and reducing backlogs.

In January 2023, with less than 20% efficiency target identified through their traditional planning process, a Midlands acute trust approached NHS South, Central and West (SCW) to help them co-produce a 'robust and credible' plan.

This session describes how bringing in external support resulted in detailed plans for delivering £24m in 2023/24 plus lessons learned across systems and providers that optimise delivery of efficiency targets.

Chair **Mike Rees**, Head of Finance Consultancy, NHS South, Central and West

Speakers **Adonis Sithole**, Deputy Head of Financial Consultancy, NHS South, Central and West
Gill Ryan, Transformation Consultant, NHS South, Central and West

3b Supporting the sustainability of the NHS with cost-effective, proven and clinically led EPRs Theatre B



In the era of rapidly advancing technology and the pressing need for sustainable healthcare systems, Electronic Patient Records (EPRs) play a crucial role in improving patient care, enhancing efficiency, and reducing costs. However, the high cost of traditional EPR systems have posed significant challenges for trusts.

This session will include a discussion covering:

- Sustainability in healthcare and the role of EPRs, exploring the current challenges and highlighting the need for practices to ensure long-term viability.
- How it is possible to accelerate digital maturity with a cost-effective approach that improves patient safety and reliability of patient care.
- The benefits of a scalable and modular EPR system that can be implemented in a phased approach, reducing upfront costs, and enabling faster deployment.
- The importance of interoperability and data integration to maximise the value of your EPR.
- Usability and clinical leadership as critical success factors.

Chair **Mark Hutchinson**, Vice President – Healthcare Strategy and Transformation, Altera Digital Health

Speakers **Jackie Edwards**, Chief Clinical Engagement Officer, Worcestershire Acute Hospitals NHS Trust
Jane Saunders, Programme Director for Electronic Patient Records and Digital Transformation, Maidstone and Tunbridge Wells NHS Trust

3c Three ways to develop great NHS leadership Theatre C



In this session, GatenbySanderson will share trends from their research of public sector leadership. They will draw on evidence-based findings to present the typical profile of NHS leaders, and how these compare to wider public sector leadership. They will explore how NHS leaders can build on compassionate leadership approaches, enhance collaboration, and drive outcomes to address current challenges, leveraging their strengths and considering areas for growth.

Speakers **Alison Sortwell**, Principal Consultant, Leadership and Talent Consulting, GatenbySanderson
Emma Pickup, Partner, Health Practice, GatenbySanderson
Robin Staveley MBE, Partner and Practice Lead, Health Practice, GatenbySanderson

CONFERENCE SESSIONS

Tuesday 14 November

BREAKOUT 14.10

Vital for staff

4a System, place and neighbourhood – personal leadership reflections Room 3a

In recent years, the NHS has moved from an emphasis on competition to one that encourages collaboration and integration. As system working continues to mature, we aim to explore the challenges and opportunities senior trust leaders have experienced in moving to a new way of working, from the leadership of single organisations to leadership across organisational boundaries. The discussion will allow speakers to share their thoughts on what they have learnt about their leadership styles in this new context and the practical tips they can share with their peers.

Chair **Stephen Eames**, Chief Executive, Humber and North Yorkshire Integrated Care Board

Speakers **Helen Ray**, Chief Executive, North East Ambulance Service
Angela Greatley, Former Chair, Central London Community Healthcare NHS Foundation Trust
Dr Owen Williams OBE, Chief Executive Officer, Northern Care Alliance NHS Foundation Trust
Professor Mel Pickup, Chief Executive Officer, Bradford Teaching Hospitals NHS Foundation Trust

4b Closing the gap – a discussion about strategies and insights for addressing the disciplinary gap Room 3b

HEMPSONS

Join us for a discussion about the race disciplinary gap and how NHS providers are successfully addressing inequality. We will consider the implications of the disciplinary gap for staff morale, patient care and legal risk. This session presents an invaluable opportunity to gain insights from Hempsons' extensive legal expertise, coupled with real-world experience and approaches from a senior NHS HR/equality leader. Delegates will be empowered with the knowledge and tools to devise effective strategies aimed at reducing the disciplinary gap.

Chair **Saffron Cordery**, Deputy Chief Executive, NHS Providers

Speakers **Andrew Davidson**, Partner and Head of Employment, Hempsons
Janine La Rosa, Chief People Officer, Barking, Havering and Redbridge University Hospitals NHS Trust

4c Partnering with staff to restore morale and improve culture Room 1c

An opportunity for NHS leaders' thinking to be shaped by engaging diverse staff voices to improve organisational culture. With morale at an all-time low in the NHS, this is an opportunity for delegates to hear from NHS staff and leaders as they speak openly and directly about enablers and blockers to work which they are enacting to improve their and their colleagues' experience at work.

Chair **Dr Cat Chatfield**, Director, Health Service Research UK

Speakers **Jinjer Kandola**, Chief Executive, North London Mental Health Partnership, (Barnet, Enfield and Haringey Mental Health Trust and Camden and Islington NHS Foundation Trust)
Fatima Khan Shah, West Yorkshire Inclusivity Champion, West Yorkshire Combined Authority
Emma Mendes da Costa, Workforce Equality, Diversity and Inclusion Lead, Chair of the Southern Disability Support Network, Sussex Partnership NHS Foundation Trust

CONFERENCE SESSIONS

Tuesday 14 November

THEATRE 15.25

Delivering with partners



5a Establishing a management system – creating that special sauce! Theatre A

This session will showcase how to create and deploy a bespoke management system, aligned to NHS Impact, that strategically aligns everyone's work, removes unwarranted variation, celebrates our people and creates a culture of learning. This is not additionality, rather a foundational way of working which harnesses the talent and imagination across the organisation and sets it free to innovate, deliver their own service improvements and build sustainable solutions that are defined by high quality safe care.

Chair **Wendy Korthuis-Smith**, Executive Director, Virginia Mason Institute

Speaker **Adam Sewell-Jones**, Chief Executive, East and North Hertfordshire Hospital NHS Trust



5b Making collaboration happen Theatre B

There is a lot of evidence that providers and provider collaboratives have articulated concerns about 'governance' as one of the key challenges they are experiencing. Whether it's from NHS Providers own survey of provider collaboratives or case studies and feedback from the provider collaborative programme, or insights from providers' approaches to Browne Jacobson for legal advice – it's clear 'governance' in provider collaboration can be seen as a stumbling block to be overcome rather than a facilitator of effective oversight and control.

Speakers **Sir Neil McKay**, Chair, NHS Shropshire, Telford and Wrekin and Consultant, Browne Jacobson

Aaron Cummins, Chief Executive, University Hospitals of Morecambe Bay NHS Foundation Trust and lead Chief Executive Officer, Lancashire and South Cumbria Provider Collaboration Board

Christian Dingwall, Partner, Browne Jacobson

5c In conversation with Dr Habib Naqvi Theatre C

In the format of a conversation with Dr Habib Naqvi, this session will explore the importance of data in reducing health inequalities, looking at the following:

- Understanding where health inequalities lie within the communities being served and their impact.
- The actions required to improve the quality of data held.
- How these can support the development of evidence-based interventions that improve experience and outcomes.

Chair **Saffron Cordery**, Deputy Chief Executive, NHS Providers

Speaker **Dr Habib Naqvi MBE FFPH**, Chief Executive, NHS Race and Health Observatory

CONFERENCE SESSIONS

Tuesday 14 November

PLENARY 16.10

Keynote – Margaret Heffernan, experienced leader, professor and author

Auditorium

Following a successful career in television production, Margaret led a number of successful businesses before turning to analysing business leadership, highlighting issues such as dealing with uncertainty and the benefits of creative collaboration. We welcome Margaret to discuss key leadership challenges facing NHS provider organisations, with a specific focus on wilful blindness.

Chair **Samira Ahmed**, award winning journalist and broadcaster

Speaker **Professor Margaret Heffernan**, Entrepreneur and Author

PLENARY 16.50

Vital for improvement – how can we embed a culture of improvement and innovation?

Auditorium

In this session speakers will share experiences and learning from the NHS and beyond, discussing different improvement approaches and reflecting on regulators' role in supporting improvement and innovation, and on the importance of embedding a culture of improvement within organisations.

Chair **Samira Ahmed**, award winning journalist and broadcaster

Speakers **John Ashcroft**, Director of NHS IMPACT and Pathway Transformation,
NHS England

Mike Bracken CBE, Founder, Public Digital

Penny Pereira, Q Initiative Managing Director, The Health Foundation

James Benson, Chief Executive Officer, Central London Community Healthcare NHS Trust

CONFERENCE SESSIONS

Wednesday 15 November

THEATRE 08.00

Breakfast sessions

NEWTON

How enhanced system visibility is helping to enable transformation at place and improved outcomes for people in Leeds Theatre C

The Leeds Health and Care Partnership is currently delivering 'HomeFirst', a bold and innovative programme aiming to achieve a sustainable, person-centred, home-first model of joined up intermediate care across Leeds that promotes independence. In this session, leaders from the programme will describe how they have enhanced system visibility to manage system pressure, improve the efficiency of services and deliver services leading to the most independent outcomes for patients. They will also explore themes around the system-wide cultural shift, and the practicalities of combining data sets from multiple system partners, processing and visualising this data and the system governance required to maximise the use of this new reporting.

Delegates will have the opportunity to interact with the dashboard themselves.

Speakers **Professor Phil Wood**, Chief Executive, Leeds Teaching Hospitals NHS Trust
Nicola Nicholson, Head of System Flow, West Yorkshire Integrated Care Board

How do we shift from the current disjointed siloed model of healthcare to fully integrated community healthcare? Theatre A

Neighbourhood care focuses on a collaborative and innovative approach to personalised care within communities, delivered through integrated neighbourhood teams. It shifts the approach from a disjointed siloed one to a fully collaborative healthcare system that prioritises health inequalities and results in positive patient outcomes with flourishing local teams. It is aligned to the Fuller Stocktake report's three pillars of preventative, chronic, urgent and episodic care. Delegates will have the opportunity to explore how successful collaborative neighbourhood care could be delivered with input from an expert panel who have first-hand experience of developing new approaches aligned to this model.

Chair **Sir Julian Hartley**, Chief Executive, NHS Providers

Speakers **Matthew Bryant**, Chief Executive Officer, Dorset Healthcare and Dorset County Hospital
Mairead McCormick, Chief Executive Officer, Kent Community Health NHS Foundation Trust
Gethin Hughes, Chief Operating Officer, Cwm Taf Morgannwg University Health Board
Katrina Percy, Deputy Chief Executive Officer and Lead for Neighbourhood Care Development, National Association of Primary Care

PLENARY 09.05

Keynote – Secretary of State for Health and Social Care

Auditorium

The secretary of state for health and social care is invited to join us and share her vision for the NHS.

Chair **Samira Ahmed**, award winning journalist and broadcaster

Speaker **Victoria Atkins MP**, Secretary of State for Health and Social Care, Department of Health and Social Care

PLENARY 09.40

Keynote – Chief Executive, NHS England

Auditorium

A chance to hear from NHS England's chief executive about the key priorities for the NHS provider sector.

Chair **Samira Ahmed**, award winning journalist and broadcaster

Speaker **Amanda Pritchard**, Chief Executive, NHS England

CONFERENCE SESSIONS

Wednesday 15 November

THEATRE 10.35

Delivering with partners

General
Medical
Council

6a Reforming medical education and training to support an evolving workforce and population Theatre A

Today's generation of doctors wish to exercise different career and life choices, while the needs of the patients they serve are also evolving. To meet these challenges, and put the workforce on a sustainable footing for the future, we need to rethink medical education and training to be more flexible, and help doctors better meet the different challenges of demographic changes.

This interactive session will include:

- The changing patterns and preferences of doctors in training, and how to support those choices to retain the workforce.
- Learning what employers can do, even when there are significant service pressures, to prioritise education and training.
- Where the opportunities lie to evolve traditional training routes, to the benefit of the profession and the public.

Chair **Saffron Cordery**, Deputy Chief Executive, NHS Providers

Speakers **Charlie Massey**, Chief Executive, and Registrar, General Medical Council
Dr Nicolette Morgan, Consultant Geriatrician, University Hospitals of Leicester NHS Trust

6b What does 2024 hold for procurement law – what do board members need to know? Theatre B

HEMPSONS

2024 will be a significant year for procurement and this session will cover the key issues that board members will need to know in relation to the following changes:

- The rules governing healthcare procurement will change on 1 January 2024 with the introduction of the Provider Selection Regime (subject to Parliamentary approval). This will significantly change how healthcare is commissioned.
- The Procurement Act is expected to come into force in October 2024. These new rules will replace the Public Contracts Regulations 2015.

Speaker **Andrew Daly**, Partner and Head of Procurement, Hempsons

6c Taking a system-wide view to deploying patient centred care Theatre C

skin
analytics

This session will provide insight into the approach taken by NHS Suffolk and North East Essex (SNEE) Integrated Care Board, to meet the needs of their patients with a constrained dermatology workforce, to embed artificial intelligence (AI) triaging technology into the skin cancer pathway. The approach and considerations presented in this session are also applicable more broadly across other care pathways and services.

Looking across pre-primary community diagnostic centres (CDCs) to secondary care pathways, SNEE will talk to the successes, failures, challenges and opportunities that have enabled system transformation. Discussing how everyone within a system can benefit from AI technology, but never assuming one size fits all with skin cancer pathway design.

Speakers **Claire Corbett**, Head of Cancer and Long-Term Condition, NHS Suffolk and North East Essex
Caroline Angus, Head of Innovation, NHS Suffolk and North East Essex
Rachael Dovey, Director of Business Development, Skin Analytics

CONFERENCE SESSIONS

Wednesday 15 November

BREAKOUT 11.20

Vital for the future

7a Making the most of what we've got – using existing resources to deliver digital transformation Room 3a

This session will explore how trust leaders from across the provider sector are leveraging existing organisational capacity and capability to deliver digital transformation. Funding constraints and workforce shortages can pose a barrier for trusts looking to harness the potential of digital transformation to help tackle trusts' most pressing issues; our panel of trust board leaders will share their quick fire learnings and advice on topics such as EPR, strategy and workforce.

Chair **Sir Julian Hartley**, Chief Executive, NHS Providers

Speakers **Suzanne Robinson**, Chief Finance Officer, Greater Manchester Mental Health and Social Care Trust

Dr Gareth Roberts, Chief of Services for Medicine and Acute Medicine, Frimley Health NHS Foundation Trust

Anushta Sivananthan, Medical Director, Cheshire and Wirral

Dr Maxine Power, Director of Quality, Innovation and Improvement, North West Ambulance Service NHS Trust

7b Enabling an environment for patient safety Room 3b

In this session, trust leaders will hear from organisations that have overcome challenging circumstances to create positive environments focused on improving quality of care and patient safety. We will discuss the enablers of patient safety, such as national frameworks and co-production with staff and communities. The session will draw on themes of governance and leadership, culture and behaviours, resourcing and workforce levels.

Chair **Dr Rosie Benneyworth**, Chief Executive Officer, Healthcare Safety Investigation Branch (HSIB)

Speakers **Dr Agatha Nortley-Meshe**, London Regional Medical Director for Primary Care, NHS England

Mike Bell, Chair, Lewisham and Greenwich NHS Trust and NHS South West London Integrated Care Board

Richard Jenkins, Chief Executive, The Rotherham NHS Foundation Trust and Barnsley Hospital NHS Foundation Trust

7c Mind the gap – the productivity and financial challenges facing trusts in systems Room 1c

This session will discuss the productivity and financial challenges facing trusts in systems. While the drivers of productivity and financial challenges will be explored, the session will focus on how trusts are working to improve productivity, what can be learned from key system partners, and the wider national support needed to scale up potential solutions.

Chair **Miriam Deakin**, Director of Policy and Strategy, NHS Providers

Speakers **Richard Kirby**, Chief Executive Officer, Birmingham Community Healthcare NHS Foundation Trust

Siva Anandaciva, Chief Analyst, The King's Fund

Alex Whitfield, Chief Executive, Hampshire Hospitals NHS Foundation Trust

Raj Jain, Chair, NHS Cheshire and Merseyside Integrated Care Board

CONFERENCE SESSIONS

Wednesday 15 November

PLENARY 13.20

Keynote – Shadow Secretary of State for Health

Auditorium

The shadow secretary of state for health and social care will join us to discuss what he sees as the priorities for the NHS as we head towards a general election.

Chair **Samira Ahmed**, award winning journalist and broadcaster

Speaker **Wes Streeting MP**, Shadow Secretary of State for Health and Social Care, The Labour Party

PLENARY 13.55

Vital for reform – what should the public expect from the future NHS?

Auditorium

This discussion will explore the underlying challenge of healthcare reform. Our speakers will consider how organisational leadership can improve, and give senior leaders at the conference a chance to share their views on the future of the NHS.

Chair **Samira Ahmed**, award winning journalist and broadcaster

Speaker **Anna Quigley**, Head of Health and Social Care, Public Affairs, Ipsos UK

Professor Kamila Hawthorne, Chair of Council, Royal College of General Practitioners

Isabel Hardman, Assistant Editor, The Spectator

Matthew Taylor, Chief Executive, NHS Confederation



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Stand 26



Stand 19



Stand 37

HEMPSONS

Stand 32

NEWTON

Stand 13



NETWORKING OPPORTUNITIES

Tuesday 14 November

17.45 **Drinks reception**

Our chair, Sir Ron Kerr, will be introducing our drinks reception at the NHS Providers stand in the exhibition hall. This will provide an opportunity for you to network, share ideas and discuss the highlights from day one of the conference.

We would like to thank Newton, who are sponsoring our drinks reception this year.

NEWTON

19.00 **Conference dinner**

Our chief executive, Sir Julian Hartley, will welcome delegates for the dinner reception at the end of day one of annual conference and hand over for a word from our sponsors. A little different this year, following member feedback that more time to speak and share with each other would be appreciated, there will be no after dinner speaker, but a chance to join colleagues and the NHS Providers senior team for informal networking following the meal.

We would like to thank Altera Digital Health, BD and Hempsons who are sponsoring the conference dinner.

Altera.
DIGITAL HEALTH

 **BD**

HEMPSONS

Supporting the sustainability of the NHS with Sunrise EPR



Affordable and cost-effective



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Intuitive design



Modular, flexible deployment



Proven and live in five months

5 WAYS

to create a more sustainable NHS with cost-effective, proven and clinically led EPRs

Lessons from Altera NHS clients

Altera



Discover more in our eBook:
5 ways to create a more sustainable NHS

Visit us at Stand 26

PROVIDERS DELIVER



At NHS Providers we work to influence and shape the environment in which trusts operate, highlighting the many challenges they face. However, we also want to ensure the extraordinary work and achievements by trusts and their staff are acknowledged, and lessons learned are shared.

Our major programme of work, *Providers Deliver*, therefore highlights, celebrates and promotes innovations and achievements of NHS trusts and foundation trusts, together with their partners.

There is much to be proud of in the work carried out by our members to help people stay well and improve care, to strengthen communities and tackle inequalities.

Trust leaders understand only too well the scale of the challenges they face in providing high quality care for all at a time when resources are so stretched. No one is playing down the difficulties and frustrations faced by staff and patients. But the achievements in innovating and adapting, developing ideas and seeing them through, finding new and better ways to serve patients and communities are all around us.

Yet again, providers are delivering.

We have so far published nine series of *Providers Deliver* – for more information on them all, scan the QR code.

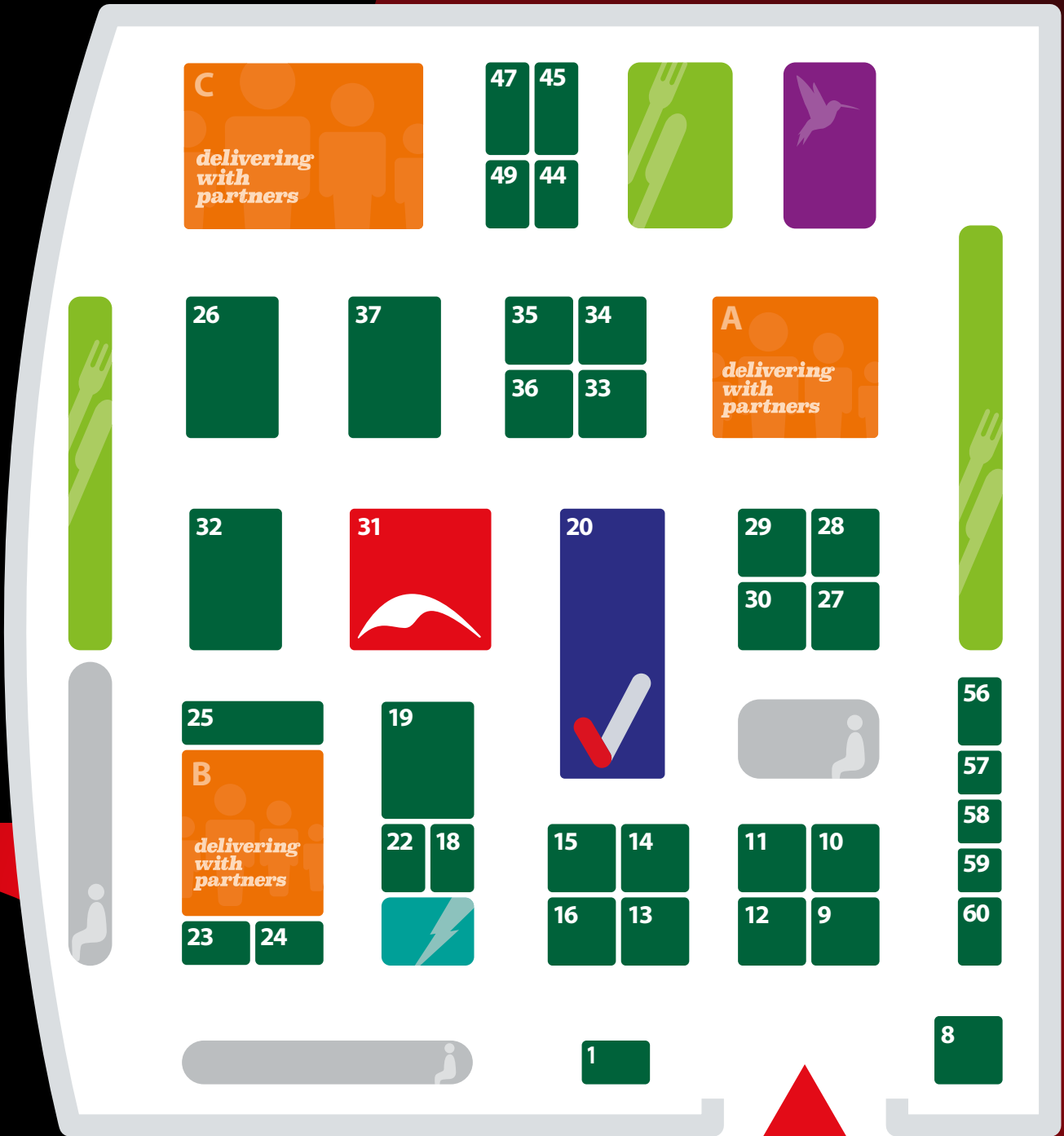
You can also visit the *Providers Deliver* stand in the conference exhibition hall to meet trust staff from our two latest reports focusing on patient flow and enabling wellbeing within trusts.

Organisation	Stand
Altera Digital Health	26
Andrew Sims Centre, Leeds and York NHS Foundation Trust	57
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Billmonitor	18
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Capgemini	1
Capsticks	12
CIPFA	44
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Virginia Mason Institute	9

Exhibitors

THE EXHIBITION FLOORPLAN

Exhibitor  NHS Providers  Providers Deliver  Theatre  NHS SCW lounge  Charge zone  Catering  Seating 



contact.scwcsu@nhs.net | scwcsu.nhs.uk | @NHSscw

“

...thanking the NHS SCW team for all the effort, tenacity and expertise you brought to help get the Trust to the best possible position with our 2023-24 PEP plan, by producing a comprehensive set of outputs that will support our teams in delivering an improved position this year.

CFO
Midlands Acute Trust”



Developing a Trust's £24m Productivity and Efficiency Plan

Challenge

- Robust and credible plan needed within 12 weeks
- Less than 20% efficiency target identified
- History of non-delivery of Trust-wide efficiency schemes

What did we do?

1. Long list of opportunities created based on best practice, triangulation of Trust data and benchmarking
2. Prioritised with Trust Directors according to agreed criteria including scheme value, strategic alignment, and ability to deliver in 23/24
3. Validated by Trust scheme leads to confirm baseline, evidence of opportunity and assumptions
4. Co-developed implementation plans for 30 prioritised schemes with Trust leads

Outcome

Trust had plan for 30 identified schemes totalling £24m; each scheme had an evidence-based delivery plan. Recommendations to optimise delivery were also provided.

Join our session:

Supporting one Trust's 'productivity and efficiency' challenge

Theatre A at 1.25pm – Tuesday 14 November

Come and talk to us in the NHS SCW lounge area
Next to Theatre A and the catering

Scan to find out more:



EXHIBITORS and SUPPORTERS



ALTERA DIGITAL HEALTH

Stand 26

Altera Digital Health is a global healthcare IT innovator. With more than 30 years of experience, they are supporting the sustainability of the NHS with cost-effective, proven and clinically led EPRs, so you can provide care, always. Altera Digital Health believe patients and clinicians deserve solutions that don't exhaust scarce budgets or take years to deploy and to realise benefits. Their platform approach to solutions provides a fast, flexible, and clinically driven roadmap towards digital maturity across ICSs with solutions that are smarter, more intuitive, and easier to use. To learn more, visit uk.alterahealth.com.

www.uk.alterahealth.com
infoUK@alterahealth.com
[@AlteraDH_UK](https://www.linkedin.com/company/altera-digital-health-uk)



ANDREW SIMS CENTRE, LEEDS and YORK PARTNERSHIP NHS FOUNDATION TRUST

Stand 57

The Andrew Sims Centre, part of Leeds and York Partnership NHS Foundation Trust (LYPFT), is dedicated to providing high quality continuing professional development (CPD) courses for all medical and healthcare professionals at different stages of their career. They aim to deliver exceptional, affordable and accessible training events, including NEAP approved Mental Health Law courses, The Andrew Sims Centre also offers a professional Event Management Service to tailor your healthcare events.

www.andrewsimscentre.nhs.uk
andrewsimscentre.lypft@nhs.net
[@AndrewSimsCtr](https://twitter.com/AndrewSimsCtr)



BD

Stand 19

BD is one of the largest global medical technology companies in the world and is advancing the world of health by improving medical discovery, diagnostics, and the delivery of care. The company develops innovative technology, services and solutions that help advance both clinical therapy for patients and clinical process for health care providers. BD has 65,000 employees and a presence in virtually every country around the world to address some of the most challenging global health issues. They help customers enhance outcomes, lower costs, increase efficiencies, improve safety and expand access to health care.

www.bd.com/en-uk



BILLMONITOR

Stand 18

Billmonitor is a specialist consultancy service, trusted by public sector organisations to reduce their telephony expenditure. Their proprietary software identifies savings that can be achieved mid-contract as well as on renewal, with or without switching network. Their team works with organisations to effectively realise savings, on average of 46% within the public sector. It's a risk-free approach for clients as Billmonitor always works on a gain-share basis, ensuring they maximise cost savings every time.

www.billmonitor.com



BROWNE JACOBSON

Stand 29

Browne Jacobson powers success in health and social care, helping commissioners, providers, and regulators nationwide. Across the private and public sectors, they are a trusted advisor to over 100 NHS bodies, 150 local authorities and independent providers. Their straight-talking lawyers' extensive sector knowledge, progressive approach, and exceptional service achieves the outcomes clients need.

www.brownejacobson.com/health
www.linkedin.com/showcase/brownejhealthandsocialcare
[@brownejacobson](https://twitter.com/brownejacobson)

EXHIBITORS and SUPPORTERS



CAPGEMINI

Stand 1

Capgemini is a global leader in partnering with companies to transform and manage their business by harnessing the power of technology. The Group is guided every day by its purpose of unleashing human energy through technology for an inclusive and sustainable future. It is a responsible and diverse organisation of nearly 350,000 team members in more than 50 countries. With its strong 55-year heritage and deep industry expertise, Capgemini is trusted by its clients to address the entire breadth of their business needs, from strategy and design to operations, fueled by the fast evolving and innovative world of cloud, data, AI, connectivity, software, digital engineering, and platforms. The Group reported in 2022 global revenues of €22bn.

Get The Future You Want.

www.capgemini.com
www.linkedin.com/company/capgemini
www.instagram.com/capgemini
www.facebook.com/CapgeminiUK
www.youtube.com/capgeminiimedia
[@CapgeminiUK](https://twitter.com/CapgeminiUK)



CAPSTICKS

Stand 12

Capsticks is a leading UK law firm providing specialist legal advice to the health, housing, regulatory and social care sectors. For over 40 years Capsticks has worked with the NHS, providing specialist full-service legal advice, so they truly understand the unique challenges and opportunities that trusts face. They advise on some of the most ground-breaking, high-value and politically sensitive cases across a vast range of practice areas including employment, procurement, real estate and litigation.

www.capsticks.com
info@capsticks.com
[@CapsticksLLP](https://twitter.com/CapsticksLLP)



CIPFA

Stand 44

CIPFA is committed to changing lives for the better. As a global leader in public financial management and governance, their aim is to make a difference to the world we live in. CIPFA work enables people to prosper, protects the vulnerable and helps sustain the environment for future generations.

www.cipfa.org
www.linkedin.com/school/cipfa
[@CIPFA](https://twitter.com/CIPFA)



DEFENCE MEDICAL SERVICES RESERVES

Stand 24

Reservists in the Defence Medical Services (Royal Navy, Army and RAF) serve our nation and provide medical care to sick and injured military personnel and others in a range of uniquely challenging operational and training environments around the world. The training and experience they gain in the Reserves benefits them, their employer and their patients and will enrich your organisation.

www.gov.uk/guidance/defence-medical-services-reserves
heather.saunders612@mod.gov.uk
[@DMS_MilMed](https://twitter.com/DMS_MilMed)



DOCCLA

Stand 30

Doccla is a CQC-registered virtual ward company. Founded in 2018, they have since maintained an unwavering ambition to supply the very best patient monitoring service with the highest levels of clinician and patient satisfaction. Clients praise their comprehensive support, which frees them from worrying about implementation, technology, logistics and patient compliance. Doccla takes care of every detail to allow clinicians to focus on what they do best, caring for patients. Their service is proven to reduce costs for a wide range of pathways, improving outcomes and freeing resources. Their internal clinical team of remote monitoring clinicians work with NHS clients by supporting them with the clinical monitoring of their patients from the comfort of their homes.

www.doccla.com

EXHIBITORS and SUPPORTERS



DUKEFIELD GROUP Stand 16

Dukefield Group have four businesses that operate under the Dukefield Group – Dukefield Procurement, Dukefield Energy, Dukefield Foodservice and Dukefield Print Solutions. Across the Dukefield Group of businesses, they have extensive experience in procurement and the accompanying services.

www.dukefield.co.uk
jon.chamberlain@dukefield.co.uk
www.dukefieldprocurement.co.uk
www.dukefieldenergy.co.uk
www.dukefieldfood.com
www.dukefieldprint.co.uk



GATENBYSANDERSON Stand 56

GatenbySanderson is the UK's leading people intelligence advisory business within the public and not for profit sector. They find, recruit and develop leaders to the most challenging roles within highly complex, scrutinised healthcare environments. GatenbySanderson build long term, intelligent relationships and provide outstanding people care and unrivalled sector expertise, across Executive Search, Interim/Contracting provisions and Leadership Development programmes.

www.gatenbysanderson.com
info@gatenbysanderson.com
www.linkedin.com/company/gatenbysanderson
[@GatenbyS](https://twitter.com/GatenbyS)



GENERAL MEDICAL COUNCIL Stand 8

The GMC work with doctors, patients and other stakeholders to support good, safe patient care across the UK. They set the standards doctors and those who train them need to meet, and help them achieve them. If there are concerns these standards may not be met or that public confidence in doctors may be at risk, they can investigate, and take action if needed.

www.gmc-uk.org
gmc@gmc-uk.org
[@gmcuk](https://twitter.com/gmcuk)



THE HEALTH FOUNDATION Stand 34

The Health Foundation is an independent charity committed to bringing about better health and health care for people in the UK. They have three key priorities: improving people's health and reducing inequalities, supporting radical innovation and improvement in health and care services, and providing evidence and analysis to improve health and care policy.

www.health.org.uk
[@HealthFdn](https://twitter.com/HealthFdn)



HEALTH SERVICE JOURNAL (HSJ) Stand 13

HSJ provides a deep understanding of the NHS through a wide range of services and solutions – news, analysis, insight, data, live networking events and a unique best practice database – aimed at professionals in the UK healthcare industry. They employ the largest team of expert healthcare analysts and journalists in the UK, who provide unparalleled news and analysis on national policy decisions and deliver the most up-to-date information on developments within the NHS. HSJ is the media partner for this year's Annual Conference and Exhibition.

www.hsj.co.uk
HSJ.membership@wilmingtonhealthcare.com
[@HSJnews](https://twitter.com/HSJnews)

EXHIBITORS and SUPPORTERS

HEMPSONS

HEMPSONS

Stand 37

Hempsons, a specialist health and social care law firm working across the public, private and third sectors, acts for over 200 NHS organisations nationwide on strategic and operational issues including integrated care, collaborations, service reconfigurations, patient safety, estates projects and workforce. Hempsons is a longstanding partner of NHS Providers and support them on a range of activities where legal issues are an important consideration. Please see Hempsons' webinars and podcasts for advice on a range of legal issues.

www.hempsons.co.uk
www.hempsons.co.uk/insights
a.davidson@hempsons.co.uk
[@hempsonslegal](https://twitter.com/hempsonslegal)



HUNTER HEALTHCARE

Stand 25

Hunter Healthcare is an award-winning resourcing business that places people at the epicentre of healthcare. Where disciplines, geography and potential intersect. They match the future of the industry with the people who'll build it.

www.hunter-healthcare.com
enquiries@hunter-healthcare.com
[@HHResourcing](https://twitter.com/HHResourcing)



ISIO

Stand 59

Isio is one of the largest pensions advisory firms in the UK with a team of NHS specialists. Their aim is to help NHS organisations leverage the NHS pension scheme and wider benefits to achieve better staff recruitment and retention outcomes and improve financial confidence and wellbeing for all staff.

www.isio.com
paul.moffatt@isio.com
www.linkedin.com/company/isiogroup



LAPSAFE

Stand 60

LapSafe® is the industry's leading expert in providing self-service IT solutions. Specialising in providing safe power management for laptops, iPads, tablets, and other such devices in volume. Their smart lockers are used by the NHS, London Ambulance Service, universities and colleges to name but a few, and can loan devices 24x7 without staff interaction.

www.lapsafe.com
robert.tanner@lapsafe.com
[@LapSafe](https://www.linkedin.com/company/lapsafe)



MIH SOLUTIONS

Stand 14

MIH Solutions specialise in working in partnership with the NHS and other healthcare organisations, and their team has many years' experience of working either with or within the service. Their portfolio covers everything from strategy, communications, PR, staff engagement and stakeholder management, to preparing Boards for CQC inspections, executive coaching, training, facilitation and organisational change.

www.miholutions.co.uk
www.linkedin.com/company/mih-solutions-make-it-happen
[@MIHSolutions](https://twitter.com/MIHSolutions)

EXHIBITORS and SUPPORTERS

NEWTON

NEWTON

Stand 32

Newton support health organisations and health and social care systems to redesign ways of working and implement measurable and sustainable change which is better for people, better for staff and delivers real financial benefit. They are specialists in tackling highly complex challenges, by designing and implementing the operational, digital and people-centred change that needs to happen to solve them. Newton work side by side with their clients, to bring insights which drive change, working together to design, implement and sustain lasting improvement. Their clients value them for their ability to embed sustainable change by working from the ground up - uncovering the root causes of the trickiest problems, supporting leadership to act on this information and working as part of their frontline teams to deliver real change. Newton have a strong track record in doing this across whole health and care systems, helping system leaders to align their vision and strategy and translating that into an operational blueprint which they then co-design and deliver to fit the local situation. In one recent engagement, Newton helped to deliver an integrated model for urgent and intermediate care services for older people which is forecast to achieve more than £40m savings since the programme began. They put 100% of their fixed implementation fee at risk against achieving measurable results.

www.newtoneurope.com
@Newton_Europe



NHS ARDEN & GEM CSU

Stand 36

NHS Arden & GEM delivers a diverse portfolio of solutions that support provider organisations to deliver their Triple Aim Duty of better health and wellbeing for everyone, better quality of health services for all individuals, and sustainability of resources.

Come and speak to their experts about how their business intelligence, population health management, service transformation, digital transformation and healthcare consultancy services can help your organisation to deliver your vision for efficient, integrated healthcare.

www.ardengemcsu.nhs.uk
contact.ardengem@nhs.net
@ardengem



NHS CHARITIES TOGETHER

Stand 47

NHS Charities Together is the national charity caring for the NHS, supporting a network of over 230 NHS charities based in every hospital, health board, ambulance, community, and mental health trust across the UK and helping the NHS go further for everyone. Together, NHS charities give over one million pounds a day to benefit NHS staff, patients and volunteers. During 2020, NHS Charities Together's Covid Appeal raised £160 million and has reached every NHS trust and health board, funding thousands of projects.

www.nhscharitiestogether.co.uk
hello@anhsc.org.uk
@NHSCharities



NHS and CARE VOLUNTEER RESPONDERS

Stand 58

NHS and Care Volunteer Responders is a flexible volunteering programme supporting the NHS and adult social care across England. Their volunteers take on a range of activities to support the NHS and people drawing on social care such as friendly phone calls and help with shopping and prescription deliveries.

www.nhscarevolunteerresponders.org
rebecca.mathias@royalvoluntaryservice.org.uk
www.linkedin.com/company/vol-responders
@VolResponders



NHS MIDLANDS and LANCASHIRE CSU

Stand 22

In collaboration with fellow health system support providers and specialist partners, NHS Midlands and Lancashire can help improve patient services and outcomes while delivering value for money.

www.midlandsandlancashirecsu.nhs.uk
@MLCSU

EXHIBITORS and SUPPORTERS



Open Space

NHS OPEN SPACE

Stand 27

NHS Open Space provides access to clinical and non-clinical rooms from partners across the NHS. Health, wellbeing, and community services can book flexible and affordable rooms across England on an hourly, sessional, or daily basis. It's pay as you go, so you only pay for the time and space you need, no lease required.

www.openspace.nhs.uk
customer.service@property.nhs.uk
[@NHSProperty](https://twitter.com/NHSProperty)



Professionals

NHS PROFESSIONALS

Stand 15

Established in 2001 as a Special Health Authority (SpHA) and then incorporated as a limited company in 2008, NHS Professionals are experts at putting people in places to care within NHS trusts and the wider healthcare system in England. They have over 50 client trusts and 190,000 healthcare professionals registered with them. NHS Professionals aligns their vision and objectives with those of the NHS, and their teams use their specialist healthcare knowledge to deliver bespoke recruitment solutions to bank members and trusts. These can range from local shift cover at short notice, through to national and international workforce campaigns. Uniquely, they are owned by the Department of Health and Social Care. This means that NHS Professionals stand apart from other recruitment organisations because they enable significant reinvestment back into the wider healthcare economy. In 2021-22, this equated to over £18m, in addition to associated workforce efficiencies and savings made by individual NHS trusts.

www.nhsprofessionals.nhs.uk
[@NHSPBank](https://twitter.com/NHSPBank)



NHS PROVIDERS

Stand 31

NHS Providers is the membership organisation for the NHS hospital, mental health, community and ambulance services that treat patients and service users in the NHS. We help those NHS foundation trusts and trusts to deliver high-quality, patient-focused care by enabling them to learn from each other, acting as their public voice and helping shape the system in which they operate.

Currently, we have all trusts in England in voluntary membership, collectively accounting for £115bn of annual expenditure and employing 1.4 million staff.

We work across a range of disciplines, including policy and analysis, communications and media, support and training, and public affairs and influencing.

www.nhsproviders.org
www.linkedin.com/company/nhsproviders
[@NHSProviders](https://twitter.com/NHSProviders)



NHS RESOLUTION

Stand 49

NHS Resolution is an arm's-length body of the Department of Health and Social Care. They provide expertise to the NHS on resolving concerns and disputes fairly, sharing learning for improvement and preserving resources for patient care. Their four main functions are claims management, practitioner performance advice, primary care appeals, and safety and learning.

www.resolution.nhs.uk
nhsr.generalenquiries@nhs.net
www.linkedin.com/company/nhs-resolution
[@NHSResolution](https://twitter.com/NHSResolution)

EXHIBITORS and SUPPORTERS



NHS SCW Lounge

Recovering and restoring services, the changing needs of populations, squeezed budgets, a workforce that's struggling to cope with demand. These are just some of the many challenges keeping you up at night. NHS SCW know that, more than ever, you need support to find solutions to your pinch-points. As an NHS organisation bringing together some of the brightest and best in health and social care, they are perfectly placed to help you define your issues and co-design solutions. As partners, they're dedicated to supporting you at every step of your journey to address your most pressing problems, and ultimately, to help you provide the best possible care to people.

www.scwcsu.nhs.uk
@NHSscw



NHS WORKFORCE RACE EQUALITY STANDARD (WRES) Stand 23

Implementing the Workforce Race Equality Standard (WRES) is a requirement for NHS commissioners and NHS healthcare providers including independent organisations, through the NHS standard contract. This is important because multiple studies demonstrate that a motivated, included, and valued workforce helps deliver high quality patient care, increased patient satisfaction and better patient safety. NHS providers are expected to show progress against the nine WRES indicators, including a specific indicator to address the low numbers of BME board members across the organisation.

www.england.nhs.uk/equality-standard
england.wres@nhs.net
@WRES_team



NHS SUPPLY CHAIN Stand 10

NHS Supply Chain manage the sourcing, delivery and supply of healthcare products, services and food for NHS trusts and healthcare organisations across England and Wales. Every year they deliver over 8 million orders across 17,000 locations, consolidating orders from over 1100 suppliers.

They are part of the NHS family and work in collaboration with NHS trusts, integrated care systems and suppliers to ensure the supply chain is cost-efficient, resilient, and responsive to frontline needs – helping the NHS deliver exceptional care.

www.supplychain.nhs.uk
communications@supplychain.nhs.uk
www.linkedin.com/company/nhssupplychain
@NHSSupplyChain



OXEHEALTH Stand 28

Oxehealth is a global leader in vision-based patient monitoring – dedicated to helping clinicians deliver safer, higher-quality and more efficient mental health inpatient care. As members of the NHS Confederation, Oxehealth partners with half of NHS England's mental health providers and has supported more than 30 million hours of patient care.

www.oxehealth.com
info@oxehealth.com
www.linkedin.com/company/oxehealth
@Oxehealth



PATCHWORK HEALTH Stand 11

Patchwork Health is on a mission to make flexible and sustainable working a reality for all healthcare staff. Their fully integrated workforce management solution helps optimise outcomes for organisations, managers, staff and patients. Built by a team of healthcare veterans, and co-created with the NHS, their technology and services have been embraced by over 100 healthcare sites.

www.patchwork.health
www.linkedin.com/company/heypatchwork
@heypatchwork

EXHIBITORS and SUPPORTERS



PROVIDERS DELIVER

Stand 20

At NHS Providers we work to influence and shape the environment in which trusts operate, highlighting the many challenges they face. However, through our Providers Deliver programme of work we also highlight, celebrate and promote innovations and achievements of NHS trusts and foundation trusts, together with their partners.

This year we will be featuring two reports: *Patient flow* and *Enabling wellbeing within trusts*. #ProvidersDeliver.

nhsproviders.org/providers-deliver



SKIN ANALYTICS

Stand 33

Skin Analytics is committed to helping more people survive skin cancer by using AI to enable innovative skin cancer pathways that deliver better patient care outcomes that are sustainable for health systems globally.

www.skin-analytics.com
www.linkedin.com/company/skin-analytics



VIRGINIA MASON INSTITUTE

Stand 9

Virginia Mason Institute is a global transformation and improvement organisation specialising in partnerships across the NHS that enable organisations to create, accelerate, and sustain their own patient-centric management system and embed a culture of continuous improvement. Their multi-disciplinary team has extensive expertise in healthcare leadership, strategic planning, innovation, large-scale change, and process improvement across all healthcare environments. Virginia Mason Institute have the approach, proven models, and methods to help you dramatically elevate your patient experience, eliminate waste, and sustain high quality care.

www.virginiamasoninstitute.org/europe
www.virginiamasoninstitute.org/resources
info@virginiamasoninstitute.org



THISCOVERY

Stand 35

THIS Labs is reshaping the way health and care improves and innovates. They are a purpose-led business, created through a strategic partnership between the Health Foundation and The Healthcare Improvement Studies Institute (THIS Institute).

They work with organisations across the UK using their online platform, Thiscovery, to enable large numbers of people who use, work in, manage, and study the health and care system to have meaningful involvement in improving services.

www.thiscovery.org
www.linkedin.com/company/this-labs
[@ThiscoveryOrg](https://twitter.com/ThiscoveryOrg)

Disclaimer

This programme is correct at the time of going to press. In the event of one or more of the advertised speakers being unable to attend, for reasons beyond the control of the conference organisers, we reserve the right to make alterations or substitutions to the programme as deemed fit. All timings are provisional and may be subject to change. Views expressed by speakers are their own. NHS Providers disclaims any liability for advice given or views expressed by any speaker at the event or in notes or documentation provided for the delegates.

All exhibitor profiles and index categories have been supplied electronically by organisations listed and while great care has been taken to ensure details are correct at the time of going to press, NHS Providers cannot accept responsibility for any error, omissions or claims made in the guide or at the exhibition. Logos next to entries in the guide are booked by individual exhibitors as an option.

HEMPSONS

Keeping our clients **fit for the future**

Leading health, social care and charity lawyers

Innovate
Improve
Achieve
Integrate
Recover

Visit Hempsons on stand 37 to discuss your legal challenges



www.hempsons.co.uk



NHS Providers is the membership organisation for the NHS hospital, mental health, community and ambulance services that treat patients and service users in the NHS. We help those NHS foundation trusts and trusts to deliver high-quality, patient-focused care by enabling them to learn from each other, acting as their public voice and helping shape the system in which they operate.

NHS Providers has all trusts in England in voluntary membership, collectively accounting for £115bn of annual expenditure and employing 1.4 million people.

Your feedback is important to us. Please let us know your thoughts about conference here...



nhsproviders.org/SurveyNHSP23

SAVE THE DATE FOR

Annual Conference and Exhibition 2024

12 -13 November, ACC Liverpool

Quality Conference 2024

23 May, London

Governor Focus 2024

9 July, online

Vital



enquiries@nhsproviders.org
www.nhsproviders.org
[@NHSProviders](https://twitter.com/NHSProviders)

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Registered in England & Wales as company 7525114
Registered Office
157-197 Buckingham Palace Road, London SW1W 9SP

Join in the conversation
#NHSP23


[@NHSProviders](https://twitter.com/NHSProviders)


Join us on LinkedIn