



ANNUAL CONFERENCE  
AND EXHIBITION  
2024

# next

#NHSP24  
GENERATION

12 -13 November  
ACC Liverpool

CONFERENCE  
GUIDE

Event  
partners

HEMPSONS

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FOR HEALTHCARE LEADERS  
HSJ

# CONTENTS

4-7	Programme at a glance
8-14	Conference sessions – Tuesday
15-18	Conference sessions – Wednesday
21	Networking opportunities
23	Providers Deliver
24	A-Z of exhibitors
25	Exhibition floorplan
27-34	Exhibitor profiles



## WELCOME

Welcome to the NHS Providers Annual Conference and Exhibition 2024. This has been a momentous year for the country and for the NHS. There has never been a more important time to come together, share ideas and reflect on how we can forge an exciting future for the health service, for the people who work for it, and for the patients and communities it serves.

Since we met last year the health sector has faced extraordinary challenges. We have seen how financial worries have intensified, performance pressures increased, and concerns have grown over quality and safety right across the provider sector. We have had to contend with damaging and disruptive industrial action, upheavals in regulation and we have witnessed the shameful disturbances that will have impacted on the lives of countless NHS colleagues across the country.

These are testing times for the health service, but as I have travelled around the country talking to members and seeing the spirit of improvement, innovation and commitment to a better NHS, I have been struck time and again by the opportunities we have to improve the lives of the people and the communities that we support. That is why as I prepare to move on from NHS Providers, I feel more certain than ever that it has a vital role to play in shaping the future health service. And that future starts here, with the conference theme *Next Generation*.

I am delighted that as part of an outstanding programme, we will hear keynote speeches from the new secretary of state for health and care, and the chief executive of NHS England. Our breakout sessions will cover a wide variety of key topics important to you, with themes including leadership for the future, digital innovation and AI, reducing inequalities, sustainability and productivity, and improving care for children and young people.

We will also be running our very successful *Delivering with partners* sessions. Supported by our partners, the sessions delve into various subject matters impacting the healthcare landscape. I encourage you to participate in as many sessions as possible, network with our partner organisations, and take full advantage of the next two days.

Finally, I want to thank all of our speakers, chairs and event partners for their contributions to the conference. I also thank you for joining us. I hope you enjoy the event and that it will help you and your colleagues to face the challenges ahead with hope and optimism.

Best wishes,

A handwritten signature in black ink that reads "Julian Hartley". The signature is written in a cursive, flowing style.

**Sir Julian Hartley**  
Chief Executive, NHS Providers

**08.30** REGISTRATION, REFRESHMENTS AND EXHIBITION OPENS

**09.45** **Welcome and introduction** **Auditorium**  
**Sathnam Sanghera**, bestselling historian, acclaimed broadcaster, author and journalist

**09.50** **Opening address from NHS Providers Chief Executive**

**10.20** **Setting up the NHS for future success – The Darzi diagnosis**

**11.10** EXHIBITION, REFRESHMENTS AND NETWORKING **Exhibition Hall**

**11.25** **Delivering with partners** (choose one)

**Theatre A** Building system resilience through on-demand healthcare infrastructure

**Theatre B** Boosting productivity, delivering financial, operational and clinical benefits while improving quality of care now and in the future

**Theatre C** Enabling productivity – Achieving financial, operational, and clinical gains for lasting quality care

**12.10** **Breakout sessions – Next generation leadership** (choose one)

**Room 3a** Improving staff retention – Trust led initiatives on making the NHS an attractive place to work

**Room 3b** Counting the cost – Understanding your ethnicity pay gap

**Room 1c** Leading an improvement culture – People-powered improvement cultures

**13.10** EXHIBITION, LUNCH AND NETWORKING **Exhibition Hall**

**13.25** **Delivering with partners** (choose one)

**Theatre A** Improving patient experience while waiting – Safely validating and reducing waiting lists

**Theatre B** Supporting diverse teams – Intentionally embedding inclusive practice

**Theatre C** Building a sustainable workforce – How technology can pave the way forward

**14.10** **Breakout sessions – Next generation care** (choose one)

**Room 3a** Embedding a strategic focus on addressing health inequalities and translating this into action

**Room 3b** Collaboration in health and care – Working together to tackle urgent and emergency care demand

**Room 1c** Leeds HomeFirst – Collaborative partnership working and its impact on people's outcomes

# PROGRAMME

at a glance

Tuesday  
12 November

15.10 EXHIBITION, REFRESHMENTS AND NETWORKING **Exhibition Hall**

15.25 **Delivering with partners** (choose one)

**Theatre A** Accelerating improvement – Leveraging the seven levels of change

**Theatre B** Artificial intelligence in action –  
Enhancing workforce efficiency and patient outcomes

**Theatre C** High stress and low morale – What can trust leaders do to support their staff?

16.10 **Keynote – Amanda Pritchard,  
NHS England Chief Executive**

16.50 **For the next generation and beyond –  
Realising the potential of artificial intelligence in the NHS**

17.40 **Closing remarks** **Auditorium**

17.45 **Drinks reception** at the NHS Providers exhibition stand **Exhibition Hall**

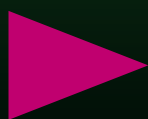
18.45 EXHIBITION CLOSE

19.00 **Conference dinner** **Hall 2j**

**Plenary sessions**  
Auditorium – Hall 1a

**Breakout sessions**  
Rooms 1c, 3a, 3b

**Delivering with partners sessions**  
Exhibition hall – Theatres A, B, C



For the latest programme information visit  
[nhsproviders.org/annualconference](https://nhsproviders.org/annualconference)

07.45 REGISTRATION, REFRESHMENTS AND EXHIBITION OPENS

08.00 Breakfast session

**Theatre C** Shifting the dial on child health – How healthcare systems are tackling inequalities through social determinants of health

09.00 **Welcome to day two** **Auditorium**  
**Sathnam Sanghera**, bestselling historian, acclaimed broadcaster, author and journalist

09.05 **Keynote – Nicky Moffat, former British Army brigadier and leadership development consultant**

09.40 **Improving patient safety – Learning from the past to shape the future**

10.25 **Keynote – Secretary of State for Health and Social Care**

11.00 EXHIBITION, REFRESHMENTS AND NETWORKING **Exhibition Hall**

11.10 Delivering with partners (choose one)

**Theatre A** How NHS Open Space can help tackle vacant space within the NHS

**Theatre B** Putting data to work – How to support innovation and improvement while protecting privacy

**Theatre C** Delivering the benefits of a neighbourhood-based NHS

11.50 **Breakout sessions – Sustaining the next generation NHS** (choose one)

**Room 3a** Sustaining the NHS – How trusts and system partners are driving radical and sustainable reform

**Room 3b** Developing a roadmap for the future – 10-year health plan

**Room 1c** Improving value for money through a whole system approach to productivity

# PROGRAMME

at a glance

Wednesday  
13 November

12.50 EXHIBITION, LUNCH AND NETWORKING **Exhibition Hall**

13.05 Delivering with partners (choose one)

**Theatre A** Equitable improvement across organisational boundaries

**Theatre C** What is QuestPrehab and how can it help improve patient outcomes?

13.50 **Shaping better services for the next generation**

14.45 **Introduction to new NHS Providers Chair**

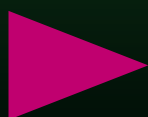
14.55 **Closing remarks** **Auditorium**

15.00 CONFERENCE AND EXHIBITION CLOSE

**Plenary sessions**  
Auditorium – Hall 1a

**Breakout sessions**  
Rooms 1c, 3a, 3b

**Delivering with partners sessions**  
Exhibition hall – Theatres A, B, C



For the latest programme information visit  
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# CONFERENCE SESSIONS

## Tuesday 12 November

PLENARY **09.50**

### Opening address from NHS Providers Chief Executive

**Auditorium**

NHS Providers chief executive, Sir Julian Hartley, opens the conference reflecting on the achievements in the provider sector over the past year and looking at the priorities ahead.

Chair **Sathnam Sanghera** | Journalist and Author

Speaker **Sir Julian Hartley** | Chief Executive, NHS Providers

PLENARY **10.20**

### Setting up the NHS for future success – Reflections on Darzi's diagnosis

**Auditorium**

Following Lord Darzi's investigation findings, this session explores how the government and health and care leaders can work together to overcome current challenges and ensure the 10-year health plan strengthens the NHS for the future, enabling it to serve the next generation.

Chair **Sathnam Sanghera** | Journalist and Author

Speakers **Dr Ify Okocha** | Chief Executive, Oxleas NHS Foundation Trust

**Jacob Lant** | Chief Executive, National Voices

**Professor Dr Durka Dougall** | Chief Executive, Centre for Population Health

**Rebecca Barry** | Health Correspondent, ITV News

# CONFERENCE SESSIONS

## Tuesday 12 November

THEATRE 11.25

### Delivering with partners

Theatre A  
**DarwinGroup**

#### Building system resilience through on-demand healthcare infrastructure

Explore how the NHS can leverage on-demand facilities and workforce solutions, such as Same Day Emergency Care (SDEC) units, to relieve pressure across the urgent and emergency care pathway, particularly during peak winter demand. Our experts discuss how to create capacity that meets clinical, operational, and patient needs, and share insights into the factors driving operational success and resilience across the whole system.

**Chair** **Miriam Deakin** | Co-director of Development and Engagement, NHS Providers

**Speakers** **Chris Mason** | Deputy DGM, Urgent Community Response Group of Primary Care, Community and Therapies, Sandwell and West Birmingham NHS Trust

**Louis Sullivan** | Principal Architect, Darwin Group

**Martin Watts** | Director of Clinical Services, Medacs Healthcare

**Rachel Clarke** | Deputy Group Director of Operations Medicine and Emergency Care, Sandwell and West Birmingham NHS Trust

Theatre B

**NHS**  
**Supply Chain**

#### Boosting productivity, delivering financial, operational and clinical benefits while improving quality of care now and in the future

Learn how procurement and supply chain strategies can secure value, productivity, and efficiency benefits in partnership with health and care systems. This session explores how these collaborative efforts contribute to improved patient outcomes and £1bn of recurrent value for the NHS.

**Chair** **Andrew New** | Chief Executive Officer, NHS Supply Chain

**Speakers** **Heather Tierney-Moore** | Chair, NHS Supply Chain

**Sue Colbeck** | Chief Procurement Officer, NHS Cheshire and Merseyside

Theatre C

**doccla**

#### Enabling productivity – Achieving financial, operational, and clinical gains for lasting quality care

Join us for an engaging presentation on the Managing Heart Failure @Home (MHF@Home) programme – a collaborative initiative between East and North Hertfordshire NHS Trust, Hertfordshire Community NHS Trust, and Doccla. This programme has empowered heart failure patients through remote monitoring and personalised self-management, leading to significant improvements in mobility, self-care, and overall quality of life. Notably, it has achieved a complete reduction in 30-day readmissions and a 32% decrease in A&E visits for heart failure-related issues, demonstrating substantial healthcare savings. Discover how this proactive care model is transforming chronic disease management and alleviating pressures on healthcare services.

**Speakers** **Sarah Brierley** | Director of Strategy, Hertfordshire Community NHS Trust

**Tara Donnelly** | Advisor and Founder of Digital Care, Doccla

# CONFERENCE SESSIONS

## Tuesday 12 November

BREAKOUT **12.10**

### Next generation leadership

Room 3a

#### Improving staff retention – Trust led initiatives on making the NHS an attractive place to work

Discuss best practices in staff retention for diverse workforces in the face of operational and financial pressures. Facilitators from trusts, including NHS People Promise Exemplars, lead this interactive discussion, providing insights into good practice and effective strategies. Attendees have the opportunity to share challenges, identify common issues, and explore potential solutions together.

**Chair** **Isabel Lawicka** | Director of Policy and Strategy, NHS Providers

**Speakers** **Claire Low** | Group Chief People Officer, Lincolnshire Community Healthcare NHS Trust

**Marika Stephenson** | Director of People Services,  
East of England Ambulance Service NHS Trust

**Professor Mel Pickup** | Chief Executive Officer, Bradford Teaching Hospitals  
NHS Foundation Trust

**Professor Tim Orchard** | Chief Executive, Imperial College Healthcare NHS Trust

**Robert Cragg** | Chief People Officer, Lancashire and South Cumbria NHS Foundation Trust

**Kudzai Nyamupfukudza** | Clinical Educator,  
Norfolk and Norwich University Hospitals NHS Foundation Trust

**Rhea Kankate** | Equality, Diversity and Inclusion Manager,  
Buckinghamshire Healthcare NHS Trust

**Suresh Periyasamy** | Head of Nursing for Recruitment, Retention, and Pastoral Care,  
University Hospitals of Leicester NHS Trust

Room 3b

#### Counting the cost – Understanding your ethnicity pay gap

Gain insights on how healthcare providers are addressing the ethnicity pay gap in the NHS. This panel discussion explores the gap's impact on staff morale, quality of patient care and potential legal risks for NHS organisations. Combining Hempsons' legal expertise with insights from senior NHS HR and equality leaders, this session provides practical tools to help you develop people-centred, legally sound strategies for reducing the ethnicity pay gap in your organisation.

**Chair** **Jenny Reindorp** | Co-director of Development and Engagement, NHS Providers

**Speakers** **Ash Ellis** | Deputy Director for Leadership, Inclusion and Organisational Experience,  
Berkshire NHS Foundation Trust

**Delvir Mehet** | Group Deputy Director of People, Barts Health NHS Trust

**Saira Ramadan** | Partner, Hempsons

HEMPSONS

Room 1c

#### Leading an improvement culture – People-powered improvement cultures

Explore how different relational aspects of leadership can drive an improvement culture with people at the heart of it. You'll hear from trust and national leaders on different approaches they've adopted and the impact each has had.

**Chair** **Lorraine Sunduza OBE** | Chief Executive, East London NHS Foundation Trust

**Speakers** **Dr Amanda Woolley** | Founder and Principal Consultant, Building 20

**Dr Bob Klaber** | Director of Strategy, Research and Innovation,  
Imperial College Healthcare NHS Trust

**Foluke Ajayi** | Chief Executive, Airedale NHS Foundation Trust

**Paul Scott** | Chief Executive Officer, Essex Partnership University NHS Foundation Trust

# CONFERENCE SESSIONS

## Tuesday 12 November

THEATRE 13.25

### Delivering with partners

Theatre A



#### Improving patient experience while waiting – Safely validating and reducing waiting lists

Explore person-centred approaches providers can take to improve patients' experience while they wait for care. Speakers will showcase strategies such as patient-led validation, technical validation through data-driven quality checks, and waiting well through targeted health coaching. These approaches aim to optimise care pathways across primary, acute, community, and mental health services. They ensure patients are on the right treatment path and empower them to manage their health, all while enhancing safety and outcomes.

**Chair** **Sarah Warren** | Deputy Director Clinical Services: Care Navigation, NHS South, Central and West

**Speakers** **Dr Kathy Smith** | Medical Lead, Clinical Workforce Solutions, NHS South, Central and West  
**David Welch** | Head of Contract Management and Healthcare Procurement, NHS North of England Commissioning Support Unit

Theatre B

General  
Medical  
Council

#### Supporting diverse teams – Intentionally embedding inclusive practice

Professor Dame Carrie MacEwen shares the latest General Medical Council data on negative workplace experiences among ethnic minority doctors and discusses inclusivity-focused duties in the updated Good Medical Practice. Dr Uma Krishnamoorthy, from East Lancashire NHS Trust, presents a case study on their quality improvement campaigns focused on anti-racism and equality, diversity, and inclusion.

**Chair** **Saffron Cordery** | Deputy Chief Executive, NHS Providers

**Speakers** **Professor Dame Carrie MacEwen** | Council Chair, General Medical Council  
**Dr Uma Krishnamoorthy** | Deputy Medical Director, System Improvement and Professional Standards, NHS England, North West

Theatre C

Patchwork

#### Building a sustainable workforce – How technology can pave the way forward

Gain insights from NHS leaders on how technology can support safe, flexible and sustainable workforce deployment, helping you meet both current productivity targets and long-term staffing needs. The session provides recommendations for making the most of effective rostering and temporary staffing technology to drive improvement for organisations, clinicians and patients.

**Chair** **Daniel Chilcott** | Client Enablement Director, Patchwork Health

**Speakers** **Jennie Dwerryhouse** | Deputy Chief People Officer, Warrington and Halton Teaching Hospitals NHS Foundation Trust  
**Claire Scrafton** | Deputy Director of HR and Governance, Mersey and West Lancashire Teaching Hospitals NHS Trust

# CONFERENCE SESSIONS

## Tuesday 12 November

BREAKOUT 14.10

### Next generation care

Room 3a

#### Embedding a strategic focus on addressing health inequalities and translating this into action

Explore the critical importance of setting strategic commitments to tackle health inequalities. You'll hear from Central London Community Healthcare NHS Trust and University Hospitals of Leicester NHS Trust, both of whom have effectively embedded health inequalities into their strategic frameworks. Participate in peer-to-peer discussions to reflect on how to move from strategy to implementation.

Chair **Professor Bola Owolabi** | Director, NHS England

Speakers **Charlie Sheldon** | Chief Nursing Officer, Central Community Healthcare NHS Trust  
**Dominic Bellringer-Mundy** | Associate Director of Experience, Participation and Health Equalities, Central London Community Healthcare NHS Trust  
**Dr Ruw Abeyratne** | Director of Health Equality and Inclusion, University Hospitals of Leicester NHS Trust

Room 3b

#### Collaboration in health and care – Working together to tackle urgent and emergency care demand

Discover the initiatives trusts and their partners have undertaken to manage challenges across urgent and emergency care pathways. This session highlights examples of collaboration across systems, particularly between primary and secondary care, and how these partnerships can unlock potential improvements.

Chair **Maryann Ferreux** | Non-executive Director, Kent Community Health NHS Foundation Trust

Speakers **Chris Moulton** | Clinical Lead for Emergency Medicine, Get it Right First Time  
**Daniel Elkeles** | Chief Executive, London Ambulance Service  
**Siobhan Melia** | Chief Executive, Sussex Community NHS Foundation Trust  
**Vincent Sai** | Partner and Chief Executive Officer, Modality Group

Room 1c

#### Leeds HomeFirst – Collaborative partnership working and its impact on people's outcomes

Learn how the Leeds Health and Care Partnership is delivering *HomeFirst*, a bold and innovative programme aiming to achieve a sustainable, person-centred, home-first model of intermediate care. Nearing completion, this programme's made a significant impact on both individuals and the system. In this session, system leaders reflect on this transformation journey and describe how cross-system collaboration at all levels has been key to its success.

Chair **Professor Jenny Simpson** | Senior Advisor, Newton

Speakers **Caroline Baria** | Director, Adults and Health, Leeds City Council  
**Megan Rowlands** | Programme Director, Home First, Leeds Health and Care Partnership  
**Professor Phil Wood** | Chief Executive, Leeds Teaching Hospitals NHS Trust  
**Sam Prince** | Executive Director of Operations, Leeds Community Healthcare NHS Trust

Newton<sup>+</sup>

# CONFERENCE SESSIONS

## Tuesday 12 November

THEATRE 15.25

### Delivering with partners

#### Theatre A



#### Accelerating improvement – Leveraging the seven levels of change

Today's health and care challenges require a shift from the conventional thinking that initially created them. Achieving different outcomes requires embracing new thinking and doing. Join Virginia Mason Institute (VMI) executive Wendy Korthuis-Smith and NHS chief executives Adam Sewell-Jones and Phil Wood as they explore a framework they've used for creating an innovative team mindset for incremental and transformative change.

Chair **Dr Wendy Korthuis-Smith** | Executive Director, Virginia Mason Institute  
Speakers **Adam Sewell-Jones** | Chief Executive, East and North Hertfordshire NHS Trust  
**Professor Phil Wood** | Chief Executive, The Leeds Teaching Hospitals NHS Trust

#### Theatre B



#### Artificial intelligence in action – Enhancing workforce efficiency and patient outcomes

Discover how artificial intelligence (AI) is revolutionising NHS hospitals. Learn how Liverpool University Hospitals Foundation Trust has enhanced workforce efficiency and patient outcomes, and how innovative AI is enabling hospitals to achieve more with fewer resources.

Chair **Sarah Polding** | Senior Transformation Manager, Skin Analytics  
Speakers **Dr Richard Azurdia** | Consultant Dermatologist, Liverpool University Hospitals NHS Foundation Trust  
**Jodi Williams** | Divisional General Manager, Dermatology, Clinical Immunology, Allergy, DMOPs and Medical Photography, Liverpool University Hospitals NHS Foundation Trust

#### Theatre C



#### High stress and low morale – What can trust leaders do to support their staff?

Discuss creative ways to tackle staff stress and low morale through co-design and partnership working. Our panel of experienced leaders share early findings of a £16m multi-partner workforce wellbeing programme that could help inform your own trust's wellbeing strategy, fostering a healthier, happier and more productive workforce.

Chair **Saffron Cordery** | Deputy Chief Executive, NHS Providers  
Speakers **Ellie Orton OBE** | Chief Executive Officer, NHS Charities Together  
**John Drew** | Director of Workforce, Training and Education, NHS England  
**Mahmud Nawaz** | Chair, Chesterfield Royal Hospital NHS Foundation Trust  
**Marika Stephenson** | Deputy Chief Executive Officer and Executive Director of People Services, East of England Ambulance Service

# CONFERENCE SESSIONS

## Tuesday 12 November

PLENARY 16.10

### Keynote – Amanda Pritchard, NHS England Chief Executive

Auditorium

A chance to hear from NHS England's chief executive about the key priorities for the NHS provider sector.

Chair **Sathnam Sanghera** | Journalist and Author

Speaker **Amanda Pritchard** | Chief Executive, NHS England

PLENARY 16.50

### For the next generation and beyond – Realising the potential of artificial intelligence in the NHS

Auditorium

A future-focused session that explores the extent to which artificial intelligence (AI) will disrupt healthcare. We'll discuss how the NHS can maximise opportunities and mitigate the challenges AI presents in delivering sustainable, high-quality healthcare for the next generation and beyond.

Chair **Sathnam Sanghera** | Journalist and Author

Speakers **Dr Rishi Das-Gupta** | Chief Executive, Health Innovation Network South London

**Dr Vin Diwakar** | National Director of Transformation (Interim), NHS England

**Professor Aldo Faisal** | Science and Innovation Director, The Alan Turing Institute

**Abigail Harrison** | Chief Digital and Infrastructure Officer,  
Lancashire and South Cumbria NHS Foundation Trust

# CONFERENCE SESSIONS

## Wednesday 13 November

THEATRE **08.00**

### Breakfast session

Theatre C



#### Shifting the dial on child health – How healthcare systems are tackling inequalities through social determinants of health

Learn about the work of the Child Health Equity Collaborative, a unique partnership between Barnardo's, the Institute for Health Equity and three Integrated Care Systems (ICSs): Birmingham and Solihull, Cheshire and Merseyside, and South Yorkshire. ICS leads will share their vision, experiences, and the role of young people in shaping the programme. Discover the interventions designed to address the social determinants of health and improve health, wellbeing, and equity of children and young people.

Chair **Natalie Woods** | Programme Manager - Health Inequalities, Barnardo's

Speakers **Doug Simkiss** | Senior Responsible Officer for Health Equity Collaborative, Birmingham and Solihull Integrated Care System

**Dr Elizabeth Crabtree** | Beyond, Children and Young People's Transformation Programme, Cheshire and Merseyside Integrated Care Board

**Dr Jessica Allen** | Deputy Director, University College London Institute of Health Equity

**Nicola Ennis** | South Yorkshire Children and Young People's Programme Director, NHS South Yorkshire

PLENARY **09.05**

### Keynote – Nicky Moffat, former British Army brigadier and leadership development consultant

Auditorium

Gain insights from Nicky, who, after a 27-year military career and becoming the highest-ranking woman in 2009, now helps organisations build leadership capabilities and sustainable cultural improvements. Nicky will discuss the key leadership challenges facing NHS provider organisations and share practical strategies for embedding transformative change.

Chair **Sathnam Sanghera** | Journalist and Author

Speaker **Nicky Moffat** | Former British Army brigadier and experienced leadership development consultant

PLENARY **09.40**

### Improving patient safety – Learning from the past to shape the future

Auditorium

Using lessons from NHS inquiries and insights from other sectors, this session explores how the NHS can overcome deep-rooted cultural challenges to transform culture and drive lasting improvements in patient safety, both now and in the future.

Chair **Sathnam Sanghera** | Journalist and Author

Speakers **Dr Bill Kirkup CBE** | Independent Investigator

**Dr Henrietta Hughes OBE FRCGP** | Patient Safety Commissioner

**Dr Buki Adeyemo** | Chief Executive, North Staffordshire Combined Healthcare NHS Trust

**Phil Garrigan** | Chief Fire Officer, Merseyside Fire and Rescue Service

PLENARY **10.25**

### Keynote – Secretary of State for Health and Social Care

Auditorium

One of the first opportunities to hear from the new secretary of state for health and social care. Rt Hon Wes Streeting MP will share his priorities and vision for the NHS at what is a pivotal time for the service.

Chair **Sathnam Sanghera** | Journalist and Author

Speaker **Rt Hon Wes Streeting MP** | Secretary of State for Health and Social Care

# CONFERENCE SESSIONS

## Wednesday 13 November

THEATRE 11.10

### Delivering with partners

Theatre A



Open Space

#### How NHS Open Space can help tackle vacant space within the NHS

Learn how NHS Open Space, launched by NHS Property Services in 2019, is addressing vacant and underutilised space across the NHS estate. This session explores how the combination of utilisation monitoring, booking platform, data and analytics has improved space management. Discover how these tools can help you gain a clear view of your portfolio while tackling vacant and underutilised space within your own NHS estate.

Speaker **Chris King** | Head of NHS Open Space

Theatre B

HEMPSONS

#### Putting data to work – How to support innovation and improvement while protecting privacy

Examine the complexities of using AI-driven technologies based on information from patient records. We'll explore key challenges such as balancing innovation with patient confidentiality, navigating regulatory requirements, and addressing ethical considerations. Additionally, the session will cover recent developments, barriers, common pitfalls, and provide insights for future improvements in this evolving field.

Speaker **Chris Alderson** | Partner, Hempsons

Theatre C



#### Delivering the benefits of a neighbourhood-based NHS

Explore how neighbourhood teams can be designed to meet the holistic needs of local populations, shaping the care and support services they require. This session focuses on building effective, collaborative teams that build trust and evolve together. An expert panel share first-hand experience in delivering this model.

Chair **Katrina Percy** | Joint Chief Executive Officer, NAPC

Speakers **Raghuv Bhasin** | Chief Operating Officer, Buckingham Healthcare NHS Trust  
**Gerard Sammon** | Faculty Member, NAPC

# CONFERENCE SESSIONS

## Wednesday 13 November

BREAKOUT 11.50

### Sustaining the next generation NHS

Room 3a

#### Sustaining the NHS – How trusts and system partners are driving radical and sustainable reform

Explore the strategic enablers necessary for successful integration with system partners. This session will discuss how to meaningfully address barriers to integration, to provide holistic care to individuals with multiple health, care and social needs.

Chair **Duleep Allirajah** | Chief Executive, Richmond Group of Charities

Speakers **Amy Galea** | Chief Integration and Primary Care Officer, NHS Sussex Integrated Care Board

**Andy Hilton** | Chief Executive, Primary Care Sheffield

**Jinjer Kandola** | Chief Executive, North London Mental Health Partnership

**Jonathan Coulter** | Chief Executive, Harrogate and District NHS Foundation Trust

Room 3b

#### Developing a roadmap for the future – 10-year health plan

Discuss the 10-year health plan and what model of change is needed to build an NHS fit for the future, in this session led by Sally Warren, director general of the Department of Health and Social Care.

Chair **Ron Kerr** | Chair, NHS Providers

Speaker **Sally Warren** | Director General, Department of Health and Social Care

Room 1c

#### Improving value for money through a whole system approach to productivity

Join trust leaders, system partners and policy experts to discuss how the NHS can deliver value for patients by adopting a whole-system approach to improving productivity.

Chair **Thea Stein** | Chief Executive, Nuffield Trust

Speakers **Cathy Elliott** | Chair, West Yorkshire Integrated Care Board

**Professor Andy Hardy** | Chief Executive Officer, University Hospitals Coventry and Warwickshire NHS Trust

**Tim Phillips** | Health Value for Money Director, National Audit Office

**Salma Yasmeen** | Chief Executive, Sheffield Health and Social Care NHS Foundation Trust

# CONFERENCE SESSIONS

## Wednesday 13 November

THEATRE 13.05

### Delivering with partners

#### Theatre A

 Q is led by the Health Foundation and supported by partners across the UK and Ireland



#### Equitable improvement across organisational boundaries

Learn how the *Provider Collaboratives: Improving Equitably* programme, run by NHS Providers and the Q Community, supported five provider collaboratives over nine months. This session shows how they developed shared improvement approaches with a focus on equity to address key priorities. You'll also learn how to use continuous improvement as an enabler to advance equity and build shared approaches across provider collaboratives.

Chair **Matt Hill** | Head of Insight, Evaluation and Research, Q

Speakers **Lianne Jongepier** | Deputy Director of Transformation, Mid and South Essex Community Collaborative

**Lynette Smith** | Deputy Managing Director, Humber and North Yorkshire Collaboration of Acute Providers

**Marie Bell** | Senior Project Manager, South Yorkshire Mental Health, Learning Disability and Autism Provider Collaborative

**Tamsin Hooton** | Programme Director, Joined Up Care Derbyshire Provider Collaborative

#### Theatre C



#### What is QuestPrehab and how can it help improve patient outcomes?

We would like to introduce you to QuestPrehab and discuss how prehabilitation can improve not just surgical and cancer patient outcomes but population health. We'll explore how the virtual service is cost effective and scalable; it meets diverse patient needs and can be seamlessly implemented into trusts' existing systems, which we have demonstrated both nationally and internationally.

Chair **Professor Tara Rampal** | Founder and Director, QuestPrehab

Speakers **Annemarie Moore** | Former Director of Treasury for an international NGO

**Roberto Laza Cagigas** | Head of Operations, QuestPrehab

**Shana Tribe** | Client Development Consultant, QuestPrehab

**William Franklin** | Chairman, IHSN Healthcare Limited

PLENARY 13.50

### Shaping better services for the next generation

#### Auditorium

Discover how trusts and wider system partners can improve the physical and mental health of the next generation. In this session, we'll explore the patient perspective, the challenges of rising demand and waiting times for NHS children and young people's services, and how trusts can work with partners to tackle health inequalities and improve access to care.

Chair **Sathnam Sanghera** | Journalist and Author

Speakers **Aishah Farooq** | Associate Non-Executive Member and Former Board Member, Bristol, North Somerset and South Gloucestershire Integrated Care Board and NHS England

**Laura Bunt** | Chief Executive, YoungMinds

**Mary Elford** | Chair, Cambridgeshire Community Services NHS Trust

**Professor Simon Kenny** | National Clinical Director for Children and Young People, Alder Hey Children's NHS Foundation Trust

PLENARY 14.45

### Introduction to new NHS Providers Chair

#### Auditorium

Join us to welcome the new chair of NHS Providers.

Chair **Sathnam Sanghera** | Journalist and Author

Speaker **Sir Julian Hartley** | Chief Executive, NHS Providers



**NHS  
CHARITIES  
TOGETHER**

# Are you making the most of your NHS charity?



**Visit us  
on stand  
38**

**NHS Charities Together mobilises the collective power of over 230 charities across the UK, providing support to NHS staff, patients and communities.**

Come and talk to us on stand 38 or contact us at [info@anhsc.org.uk](mailto:info@anhsc.org.uk) to discover how you can make the most of your NHS charity.

NHS Charities Together is united in its mission to transform health and care across the UK, making sure everyone can get the healthcare they deserve.



Scan for website

# WITH THANKS TO OUR EVENT PARTNERS

Thank you to all our partners for teaming up in the delivery of this year's Annual Conference and Exhibition.

Your support is vital to the event's success.

Stand 19

HEMPSONS

Stand 24

Newton 

Stand 13

FOR HEALTHCARE LEADERS

HSJ

# NETWORKING OPPORTUNITIES

## Tuesday 13 November

### 17.45 **Drinks reception**

Our chair, Sir Ron Kerr, will be introducing our drinks reception at the NHS Providers stand in the exhibition hall. This will provide an opportunity for you to connect, share ideas, and discuss the highlights from day one of the conference..

We would like to thank Newton, who are sponsoring our drinks reception this year.

**Newton**<sup>+</sup>

### 19.00 **Conference dinner**

Our chief executive, Sir Julian Hartley, will deliver the opening remarks at the dinner reception, followed by Andrew Davidson, partner and national head of employment at Hempsons.

Join colleagues and the NHS Providers senior team for informal networking after the meal, and stop by the Hempsons bar, conveniently located in the dinner hall.

We would like to thank Hempsons, who are sponsoring the conference dinner.

HEMPSONS

FOR HEALTHCARE LEADERS

**HSJ**

Membership

**HSJ is the UK's leading source of NHS news and intelligence, keeping you fully up-to-date on the complexities of policy, management, priorities, national challenges and system issues. Use it to uncover opportunities and guide your approach, whether you're an NHS employee or an NHS supplier.**



**Does your Trust already have  
HSJ Membership?**

**Visit stand 13 to see if you  
could be accessing HSJ today**

# PROVIDERS DELIVER



At NHS Providers we work to influence and shape the environment in which trusts operate, highlighting the many challenges they face. However, we also want to ensure the extraordinary work and achievements by trusts and their staff are acknowledged, and lessons learned are shared.

Our major programme of work, *Providers Deliver*, therefore highlights, celebrates and promotes innovations and achievements of NHS trusts and foundation trusts, together with their partners.

There is much to be proud of in the work carried out by our members to help people stay well and improve care, to strengthen communities and tackle inequalities.

Trust leaders understand only too well the scale of the challenges they face in providing high quality care for all at a time when resources are so stretched. No one is playing down the difficulties and frustrations faced by staff and patients. But the achievements in innovating and adapting, developing ideas and seeing them through, finding new and better ways to serve patients and communities are all around us.

**Yet again, providers are delivering.**

We have so far published eleven editions of *Providers Deliver* – for more information on them all, scan the QR code.

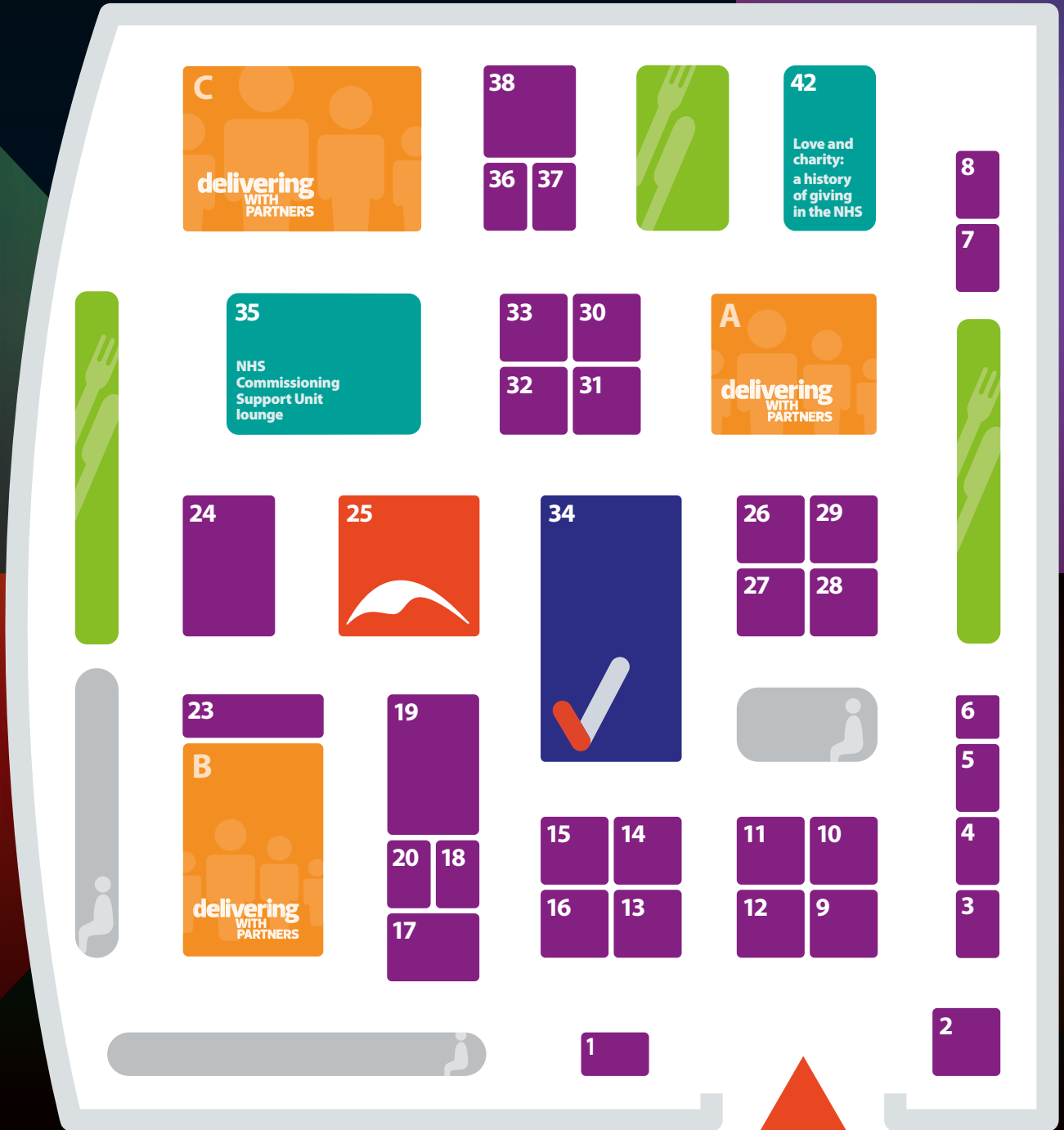
You can also visit the *Providers Deliver* stand in the conference exhibition hall to meet trust staff from our two latest reports focusing on achieving value for money and shifting care upstream.

Organisation	Stand
Barnardo's	36
Bevan Brittan LLP	11
Billmonitor	37
British Red Cross	6
Browne Jacobson	26
Capgemini	1
Capsticks	28
Darwin Group	31
Doccla	33
GatenbySanderson	5
General Medical Council	16
Health Service Journal	13
Hempsons	19
Hunter Healthcare	17
iBABS	3
Lapsafe	7
Liaison Group	27
Love and charity: a history of giving in the NHS	42
Newton	24
NHS Business Services Authority	4
NHS Charities Together	38
NHS Commissioning Support Unit lounge	35
NHS England EDI	18
NHS Open Space	12
NHS Providers	25
Oxehealth	23
Patchwork Health	32
Providers Deliver	34
QuestPrehab	10
Skin Analytics	15
Sleep and Health Clinic	20
TERN Group	29
Thiscovery	14
Virginia Mason Institute	9
Weightmans	30

# NORTH BRITAIN EXHIBE

# THE EXHIBITION FLOORPLAN

Exhibitor  NHS Providers  Providers Deliver  Theatre  Feature  Catering  Seating 





## The NHS Commissioning Support Unit Lounge

Talk to us today...

### Supporting NHS Providers to address their healthcare challenges

- Workforce transformation, planning and optimisation
- Clinical strategy, redesign and patient flow
- Improving productivity and efficiency
- Insight, analysis and business intelligence
- Digital transformation and digitalisation
- Provider collaborative empowerment and consolidation

### About us

We are four Commissioning Support Units, who as part of the NHS, support customers across the health and care system, on local, regional and national projects.



# EXHIBITORS and SUPPORTERS



## BARNARDO'S

### Stand 36

Barnardo's is the UK's leading children's charity and one of the most comprehensive providers of integrated health and social care services for babies, children, young people and families.

[www.barnardos.org.uk](http://www.barnardos.org.uk)  
@barnardos

Bevan Brittan 

## BEVAN BRITTAN LLP

### Stand 11

Bevan Brittan LLP is a multi-award winning UK Top 100 commercial law firm and one of the UK's leading health and social care legal and regulatory advisors. They act for over 60% of all NHS trusts and clinical commissioners, including a range of other NHS organisations such as NHS Resolution and NHS Property Services.

[www.bevanbrittan.com](http://www.bevanbrittan.com)  
[www.linkedin.com/company/bevan-brittan-llp](http://www.linkedin.com/company/bevan-brittan-llp)  
@BevanBrittanLLP



## BILLMONITOR

### Stand 37

Billmonitor is a specialist consultancy service, trusted by public sector organisations to reduce their mobile phone costs. Combining our proprietary software with a dedicated team, Billmonitor finds the mobile phone plan that works best for their clients, saving them money and time. They are also truly independent of any mobile network and offer a risk-free approach: 'no saving = no fees'.

[www.billmonitor.com](http://www.billmonitor.com)  
business@billmonitor.com



## BRITISH RED CROSS

### Stand 6

For the last 150 years, they put kindness into action. The British Red Cross has been helping millions of people in the UK and around the world get the support they need when crisis strikes.

[www.redcross.org.uk](http://www.redcross.org.uk)  
@BritishRedCross  
[linkedin.com/company/british-red-cross](https://www.linkedin.com/company/british-red-cross)



## BROWNE JACOBSON

### Stand 26

Browne Jacobson powers success in health and social care, helping commissioners, providers, and regulators nationwide. Across the private and public sectors, they're a trusted advisor to over 100 NHS bodies, 150 local authorities and independent providers. Their straight-talking lawyers' extensive sector knowledge, progressive approach, and exceptional service achieves the outcomes clients need.

[www.brownejacobson.com/sectors/health](http://www.brownejacobson.com/sectors/health)  
[www.linkedin.com/showcase/brownejhealthandsocialcare](http://www.linkedin.com/showcase/brownejhealthandsocialcare)  
@brownejacobson



## CAPGEMINI

### Stand 1

Capgemini is a global business and technology transformation partner, helping organisations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society.

They unlock the value of technology to address the entire breadth of business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fuelled by its market leading capabilities in artificial intelligence, cloud and data, combined with its deep industry expertise and partner ecosystem.

[www.capgemini.com](http://www.capgemini.com)  
[www.linkedin.com/company/capgemini](https://www.linkedin.com/company/capgemini)

# EXHIBITORS and SUPPORTERS



## CAPSTICKS

### Stand 28

Capsticks is a leading UK law firm providing specialist legal advice to the health, housing, regulatory and social care sectors. For over 40 years Capsticks has worked with the NHS, providing specialist full-service legal advice, so they truly understand the unique challenges and opportunities that trusts face. They advise on some of the most ground-breaking, high-value and politically sensitive cases across a vast range of practice areas including employment, procurement, real estate and litigation.

[www.capsticks.com](http://www.capsticks.com)  
[www.linkedin.com/company/capsticksslip](http://www.linkedin.com/company/capsticksslip)  
[info@capsticks.com](mailto:info@capsticks.com)



## DOCCLA

### Stand 33

Doccla is a leading provider of virtual ward and remote patient monitoring services, supporting over 40 NHS organisations. Their comprehensive solution enhances clinical capacity, reduces hospital admissions, and improves patient outcomes. With Care Quality Commission accreditation, seamless NHS system integration, and proven cost savings, Doccla offers a scalable, end-to-end service that optimises healthcare delivery.

[www.doccla.com](http://www.doccla.com)  
[@DocclaUK](http://www.linkedin.com/company/doccla)



## GATENBYSANDERSON

### Stand 5

GatenbySanderson is the UK's leading people advisory firm across public services, not for profit and education. Working within complex, challenging and highly scrutinised environments they deliver executive search, interim leadership and leadership development and consultancy.

[www.gatenbysanderson.com](http://www.gatenbysanderson.com)  
[www.linkedin.com/company/gatenbysanderson](http://www.linkedin.com/company/gatenbysanderson)



## DARWIN GROUP

### Stand 31

At Darwin Group, they firmly believe every patient should have access to world-leading healthcare facilities that empower staff to deliver exceptional care. They work in partnership with the NHS and private healthcare providers to create outstanding healthcare environments completely aligned with clinical needs. Whatever the problem, they have the solution – from immediate temporary buildings to permanent complex structures.

[www.darwingroup.co.uk](http://www.darwingroup.co.uk)  
[www.instagram.com/darwingroupltd](http://www.instagram.com/darwingroupltd)  
[@darwingroup\\_ltd](https://www.instagram.com/darwingroup_ltd)



## GENERAL MEDICAL COUNCIL

### Stand 16

They work with doctors, patients, and other stakeholders to support good, safe patient care across the UK. They set the standards doctors and those who train them need to meet, and help them achieve them. If there are concerns these standards may not be met or that public confidence in doctors may be at risk, they can investigate, and take action if needed.

[www.gmc-uk.org](http://www.gmc-uk.org)  
[gmc@gmc-uk.org](mailto:gmc@gmc-uk.org)  
[@gmcuk](https://www.instagram.com/gmcuk)



## CHANGE NHS: A HEALTH SERVICE FIT FOR THE FUTURE

### Stand 2

NHS staff are working harder than ever to get services back on track. Whether you have a little to say or a lot, your views, experiences, and ideas will shape a new 10-Year Health Plan for the NHS.

Submit your ideas and feedback.

[www.change.nhs.uk](http://www.change.nhs.uk)

# EXHIBITORS and SUPPORTERS

## Healthcare Management

### HEALTHCARE MANAGEMENT

Healthcare Management is the new fortnightly magazine for senior management in NHS trusts, integrated care boards, primary care and local government public health providing a holistic overview of the healthcare sector and a comprehensive and accessible round-up of the big stories. It also includes interviews with key industry figures, expert analysis, thought-provoking comment and the latest senior healthcare management vacancies. The print edition is available free and the magazine is also available as a digital edition at [healthcare-management.uk](http://healthcare-management.uk).

[www.healthcare-management.uk](http://www.healthcare-management.uk)  
[www.linkedin.com/company/healthcare-management-uk](http://www.linkedin.com/company/healthcare-management-uk)  
[l.peart@hgluk.com](mailto:l.peart@hgluk.com)  
[d.harris@hgluk.com](mailto:d.harris@hgluk.com)  
[@Health\\_Mgmt\\_UK](https://twitter.com/Health_Mgmt_UK)



### HEALTH SERVICE JOURNAL (HSJ)

#### Stand 13

Health Service Journal (HSJ) provides a deep understanding of the NHS through a wide range of services and solutions – news, analysis, insight, data, live networking events and a unique best practice database – aimed at professionals in the UK healthcare industry.

They employ the largest team of expert healthcare analysts and journalists in the UK, who provide unparalleled news and analysis on national policy decisions and deliver the most up-to-date information on developments within the NHS. HSJ is the media partner for this year's Annual Conference and Exhibition.

[www.hsj.co.uk](http://www.hsj.co.uk)  
[www.linkedin.com/showcase/health-service-journal](http://www.linkedin.com/showcase/health-service-journal)  
[@HSJnews](https://twitter.com/HSJnews)

## HEMPSONS

### HEMPSONS

#### Stand 19

Hempsons, a specialist health and social care law firm working across the public, private and third sectors, acts for over 150 NHS organisations nationwide on strategic and operational issues including integrated care, collaborations, service reconfigurations, patient safety, estates projects and workforce.

Hempsons is a longstanding partner of NHS Providers and support them on a range of activities where legal issues are an important consideration. Please see Hempsons' webinars and podcasts for advice on a range of legal issues.

[www.hempsons.co.uk](http://www.hempsons.co.uk)  
[www.linkedin.com/company/hempsons](http://www.linkedin.com/company/hempsons)  
[j.baker@hempsons.co.uk](mailto:j.baker@hempsons.co.uk)  
[@hempsonslegal](https://twitter.com/hempsonslegal)



### HUNTER HEALTHCARE

#### Stand 17

Hunter Healthcare is an award-winning resourcing business that places people at the epicentre of healthcare. Where disciplines, geography and potential intersect. They match the future of the industry with the people who'll build it.

[www.hunter-healthcare.com](http://www.hunter-healthcare.com)  
[enquiries@hunter-healthcare.com](mailto:enquiries@hunter-healthcare.com)  
[@HunterHealthUK](https://twitter.com/HunterHealthUK)

# EXHIBITORS and SUPPORTERS



## IBABS Stand 3

iBabs board portal provides secure, paperless meeting solutions for NHS boards. It offers easy access to documents, agendas, and minutes, saving time and reducing paperwork. Visit their booth to learn how they support 30+ NHS trusts in making board and committee meetings more effective.

[www.ibabs.com](http://www.ibabs.com)  
[www.linkedin.com/company/ibabs-b-v](https://www.linkedin.com/company/ibabs-b-v)  
[www.youtube.com/@ibabsboardportal](https://www.youtube.com/@ibabsboardportal)  
[info@ibabs.com](mailto:info@ibabs.com)



## LOVE AND CHARITY: A HISTORY OF GIVING IN THE NHS

### Stand 42

*Love and Charity: a history of giving in the NHS* celebrates the vital impact of charities, who contribute over £1.2m daily to support NHS staff, patients, and communities. Led by NHS Charities Together and internationally renowned photographer Rankin, the series features inspiring portraits celebrating NHS charity partnerships across the UK.

[www.nhscharitiestogether.co.uk](http://www.nhscharitiestogether.co.uk)  
[hello@anhsc.org.uk](mailto:hello@anhsc.org.uk)  
[@NHSCharities](https://twitter.com/NHSCharities)



## LAPSAFE Stand 7

LapSafe® delivers innovative smart locker solutions that enhance operational efficiency, security, and sustainability for NHS Trusts. By supporting digital transformation and optimising asset management, LapSafe® assist healthcare teams to focus on what matters most – delivering responsive, high-quality patient care and driving positive outcomes in an ever-evolving healthcare landscape.

[www.lapsafe.com](http://www.lapsafe.com)  
[robert.tanner@lapsafe.com](mailto:robert.tanner@lapsafe.com)  
[www.linkedin.com/company/lapsafe](https://www.linkedin.com/company/lapsafe)  
[@LapSafe](https://twitter.com/LapSafe)



## NEWTON Stand 24

Newton is a strategic delivery partner for health and care systems, helping to deliver change which tackles the intense pressures of today, while innovating for a brighter future. They work alongside all health and care partners to tackle their most pressing challenges, such as improving productivity or urgent and emergency care, and also look ahead at fundamentally reimagining and redesigning how services are delivered.

[www.newtoneurope.com](http://www.newtoneurope.com)  
[www.linkedin.com/company/newtonimpact](https://www.linkedin.com/company/newtonimpact)  
[www.instagram.com/lifeatnewton](https://www.instagram.com/lifeatnewton)



## LIAISON GROUP Stand 27

Liaison Group is a trusted partner to the NHS, specialising in recovering cash for reinvestment and freeing up time to deliver more care. Through their workforce, financial and care businesses support ICs and organisations with technology and expertise.

[www.liaisongroup.com](http://www.liaisongroup.com)  
[www.linkedin.com/company/liaison-group-uk](https://www.linkedin.com/company/liaison-group-uk)  
[@Liaison\\_Group](https://twitter.com/Liaison_Group)

# EXHIBITORS and SUPPORTERS



## NHS BUSINESS SERVICES AUTHORITY Stand 4

NHS Business Services Authority is delivering a brand-new workforce solution to over 1.8 million NHS colleagues that will ultimately replace the current Electronic Staff Record (ESR). Organisations need to prepare now for the future solution by promoting a culture of self-service and making best use of technology and digital solutions.

[www.nhsbsa.nhs.uk](http://www.nhsbsa.nhs.uk)  
[info@nhsbsa.nhs.uk](mailto:info@nhsbsa.nhs.uk)  
[@nhsbsa](https://twitter.com/nhsbsa)



## NHS CHARITIES TOGETHER Stand 38

The national charity caring for the NHS, supporting a network of over 230 NHS charities based in every hospital, health board, ambulance, community, and mental health trust across the UK and helping the NHS go further for everyone. Together, NHS charities give over one million pounds a day to benefit NHS staff, patients and volunteers. During 2020, NHS Charities Together's Covid Appeal raised £160m and has reached every NHS trust and health board, funding thousands of projects.

[www.nhscharitiestogether.co.uk](http://www.nhscharitiestogether.co.uk)  
[hello@anhsc.org.uk](mailto:hello@anhsc.org.uk)  
[@NHSCharities](https://twitter.com/NHSCharities)



## NHS COMMISSIONING SUPPORT UNITS Stand 38

NHS Commissioning Support Units work collaboratively to provide clinical and transformational support as well as value-adding back-office transactional services. They enable providers to deliver their ambitions for population health, effective care and sustainable use of NHS resources with services including:

- Workforce transformation, planning and optimisation
- Improving productivity and efficiency
- Digital transformation and digitalisation
- Clinical strategy, redesign and patient flow
- Insight, analysis and business intelligence
- Provider collaborative empowerment and consolidation.

[www.scwcsu.nhs.uk/expo](http://www.scwcsu.nhs.uk/expo)  
[www.linkedin.com/company/south-central-and-west-csu](https://www.linkedin.com/company/south-central-and-west-csu)  
[@NHSscw](https://twitter.com/NHSscw)



## NHS ENGLAND EDI Stand 18

The equality, diversity and inclusion (EDI) function is designed to integrate an EDI perspective into all activities related to achieving the objectives of the Long Term Workforce Plan, maintaining the People Promise with its exemplar sites, and collaboratively overseeing the implementation of the EDI Improvement Plan. The Mandated Standards team aims to leverage insights and analysis from national data sources, such as the National Staff Survey and the Workforce Disability and Race Equality Standards, to inform initiatives that enhance workforce experience by addressing disparities.

[www.england.nhs.uk](http://www.england.nhs.uk)  
[england.mandatedstandards@nhs.net](mailto:england.mandatedstandards@nhs.net)

# EXHIBITORS and SUPPORTERS



## Open Space

### NHS OPEN SPACE

#### Stand 12

Launched in 2016, NHS Open Space is an award-winning all-in-one space management system, specially developed by the NHS for the whole healthcare sector. It provides all NHS and public sector landlords with a suite of specialist estates management, booking and analytics tools, complemented by expert support and guidance from healthcare sector specialists.

[www.property.nhs.uk/nhs-open-space](http://www.property.nhs.uk/nhs-open-space)  
[customer.service@property.nhs.uk](mailto:customer.service@property.nhs.uk)



### NHS PROVIDERS

#### Stand 25

NHS Providers is the membership organisation for the NHS hospital, mental health, community and ambulance services that treat patients and service users in the NHS. We help those NHS foundation trusts and trusts to deliver high-quality, patient-focused care by enabling them to learn from each other, acting as their public voice and helping shape the system in which they operate.

Currently, we have all trusts in England in voluntary membership, collectively accounting for £124bn of annual expenditure and employing 1.5 million staff. We work across a range of disciplines, including policy and analysis, communications and media, support and training, public affairs and influencing.

[www.nhsproviders.org](http://www.nhsproviders.org)  
[www.linkedin.com/company/nhsproviders](http://www.linkedin.com/company/nhsproviders)  
[@NHSProviders](https://twitter.com/NHSProviders)



## Supply Chain

### NHS SUPPLY CHAIN

NHS Supply Chain manages the sourcing, delivery and supply of healthcare products and services for the NHS across England and Wales. They are an integral part of the NHS family, working collaboratively to ensure the supply chain is cost efficient, resilient, and responsive to frontline needs – helping the NHS deliver exceptional care.

[www.supplychain.nhs.uk](http://www.supplychain.nhs.uk)  
[www.linkedin.com/company/nhssupplychain](http://www.linkedin.com/company/nhssupplychain)  
[@NHSSupplyChain](https://twitter.com/NHSSupplyChain)



### OXEHEALTH

#### Stand 23

Oxehealth is a leader in intelligent patient monitoring for inpatient mental health. The company is dedicated to helping clinical teams deliver safer, higher-quality and more efficient care. Oxehealth partners with half of NHS England's mental health providers and is beginning to transform inpatient care in Europe and the US.

[www.oxehealth.com](http://www.oxehealth.com)  
[info@oxehealth.com](mailto:info@oxehealth.com)  
[www.linkedin.com/company/oxehealth](http://www.linkedin.com/company/oxehealth)  
[@Oxehealth](https://twitter.com/Oxehealth)



### PATCHWORK HEALTH

#### Stand 32

Patchwork Health is on a mission to make flexible and sustainable working a reality for all healthcare staff. Their fully integrated workforce management solution helps optimise outcomes for organisations, managers, staff and patients. Built by a team of healthcare veterans, and co-created with the NHS, their technology and services have been embraced by over 100 healthcare sites.

[www.patchwork.health](http://www.patchwork.health)  
[www.linkedin.com/company/heypatchwork](http://www.linkedin.com/company/heypatchwork)  
[@heypatchwork](https://twitter.com/heypatchwork)

# EXHIBITORS and SUPPORTERS



## PROVIDERS DELIVER

### Stand 34

Through the Providers Deliver programme, NHS Providers highlight, celebrate, and promote the innovations and achievements of NHS trusts and foundation trusts, alongside their partners.

This year we will feature two key reports: *Achieving value for money* and *Shifting care upstream*.

[www.nhsproviders.org/providers-deliver](http://www.nhsproviders.org/providers-deliver)



## QUESTPREHAB

### Stand 10

QuestPrehab is the UK's leading digital prehabilitation service, preparing patients for cancer treatment or major surgery. Built on decades of scientific study, it leads innovation in peri-operative and cancer care.

Proven and used successfully in the NHS, QuestPrehab's technology-enabled method overcomes common challenges, increasing patient adherence and service efficacy. Scalable and cost-efficient, QuestPrehab supports multiple NHS trusts. With extensive NHS experience, their flexible engagement models integrate seamlessly with your team's existing setup, helping free up clinical resources.

[www.questprehab.com](http://www.questprehab.com)  
[www.linkedin.com/company/questprehab](https://www.linkedin.com/company/questprehab)  
[@QuestPrehab](https://www.facebook.com/QuestPrehab)



## SKIN ANALYTICS

### Stand 15

Skin Analytics are working for a future where no one dies from skin cancer.

By leveraging DERM, the only UKCA Class IIa Artificial Intelligence as a Medical Device for dermatology, Skin Analytics helps dermatology teams build world-leading skin cancer pathways that enable better patient outcomes and sustainability for health systems, globally.

[www.skin-analytics.com](http://www.skin-analytics.com)  
[@SkinAnalytics](https://www.linkedin.com/company/skin-analytics)



## SLEEP AND HEALTH CLINIC

### Stand 20

The Sleep and Health Clinic is a CQC registered organisation and is one of the largest private sleep clinics in the UK, specialising only in sleep disorders.

[www.sleepandhealth.org](http://www.sleepandhealth.org)  
[admin@sleepandhealth.org](mailto:admin@sleepandhealth.org)



## TERN GROUP

### Stand 29

TERN provides a smarter approach to international hiring of the best healthcare talent for the NHS. The TERN platform matches the best talent to key vacancies and streamlines the end-to-end process to provide cost savings to the NHS, improve retention and reduce locum spend.

[www.tern-group.com](http://www.tern-group.com)  
[www.linkedin.com/company/terngroup](https://www.linkedin.com/company/terngroup)

# EXHIBITORS and SUPPORTERS



## THISCOVERY

### Stand 14

Thiscovery connects our clients (the NHS, Royal Colleges, government, universities and commercial organisations) to a growing community of experts using rigorous engagement methods that provide credible and actionable insights. Building on established knowledge of digital platforms and improvement, they have created an infrastructure for research, engagement, consultation, and collaborative design.

[www.thiscovery.org](http://www.thiscovery.org)  
[www.linkedin.com/company/this-labs](https://www.linkedin.com/company/this-labs)  
[@ThiscoveryOrg](https://twitter.com/ThiscoveryOrg)



## WEIGHTMANS

### Stand 30

Weightmans is a national law firm employing more than 150 specialist healthcare lawyers across the country. Their client base comprises over 160 NHS organisations including trusts, and commissioners. Their expert team combines legal and medical expertise, supporting legal teams and boards within NHS organisations on all areas of health-related law.

[www.weightmans.com](http://www.weightmans.com)  
[@Weightmans](https://www.linkedin.com/company/weightmans)



## VIRGINIA MASON INSTITUTE

### Stand 9

Virginia Mason Institute is a global transformation and improvement organisation specialising in partnerships across the NHS that enable organisations to create, accelerate, and sustain their own patient-centric management system and embed a culture of continuous improvement.

Their multi-disciplinary team has extensive expertise in healthcare leadership, strategic planning, innovation, large-scale change, and process improvement across all healthcare environments. Virginia Mason Institute have the approach, proven models, and methods to help you dramatically elevate your patient experience, eliminate waste, and sustain high quality care.

[www.virginiamasoninstitute.org/europe](http://www.virginiamasoninstitute.org/europe)  
[info@virginiamasoninstitute.org](mailto:info@virginiamasoninstitute.org)  
[@VM\\_Institute](https://twitter.com/VM_Institute)

### Disclaimer

This programme is correct at the time of going to press. In the event of one or more of the advertised speakers being unable to attend, for reasons beyond the control of the conference organisers, we reserve the right to make alterations or substitutions to the programme as deemed fit. All timings are provisional and may be subject to change. Views expressed by speakers are their own. NHS Providers disclaims any liability for advice given or views expressed by any speaker at the event or in notes or documentation provided for the delegates.

All exhibitor profiles and index categories have been supplied electronically by organisations listed and while great care has been taken to ensure details are correct at the time of going to press, NHS Providers cannot accept responsibility for any error, omissions or claims made in the guide or at the exhibition. Logos next to entries in the guide are booked by individual exhibitors as an option.

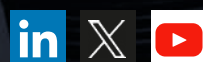
HEMPSONS

# Keeping our clients **fit for the future**

**Leading** health, social care and charity lawyers

Innovate  
**Improve**  
Achieve  
**Integrate**  
Recover

Visit Hempsons on stand 19 to discuss your legal challenges



[www.hempsons.co.uk](http://www.hempsons.co.uk)



SAVE THE DATE FOR

**Annual Conference and Exhibition 2025**

11 -12 November, Manchester Central

**Governance Conference 2025**

20 -21 May, online

**NHS Providers** is the membership organisation for the NHS hospital, mental health, community and ambulance services that treat patients and service users in the NHS. We help those NHS foundation trusts and trusts to deliver high-quality, patient-focused care by enabling them to learn from each other, acting as their public voice and helping shape the system in which they operate.

NHS Providers has all trusts in England in voluntary membership, collectively accounting for £124bn of annual expenditure and employing 1.5 million people.



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